

What's New & What's Next with GRC/GSP

SPEAKERS

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CONNECTING RISKS THAT MATTER

2025 **KOnnect**



Forward Looking Statement

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What's New | Key Enhancements & Improvements



1

AI Governance

2

Generative AI risk descriptions

3

Integration; standard API Threats/Vulnerabilities, Compliance

4

AI Powered Risk Suggestions

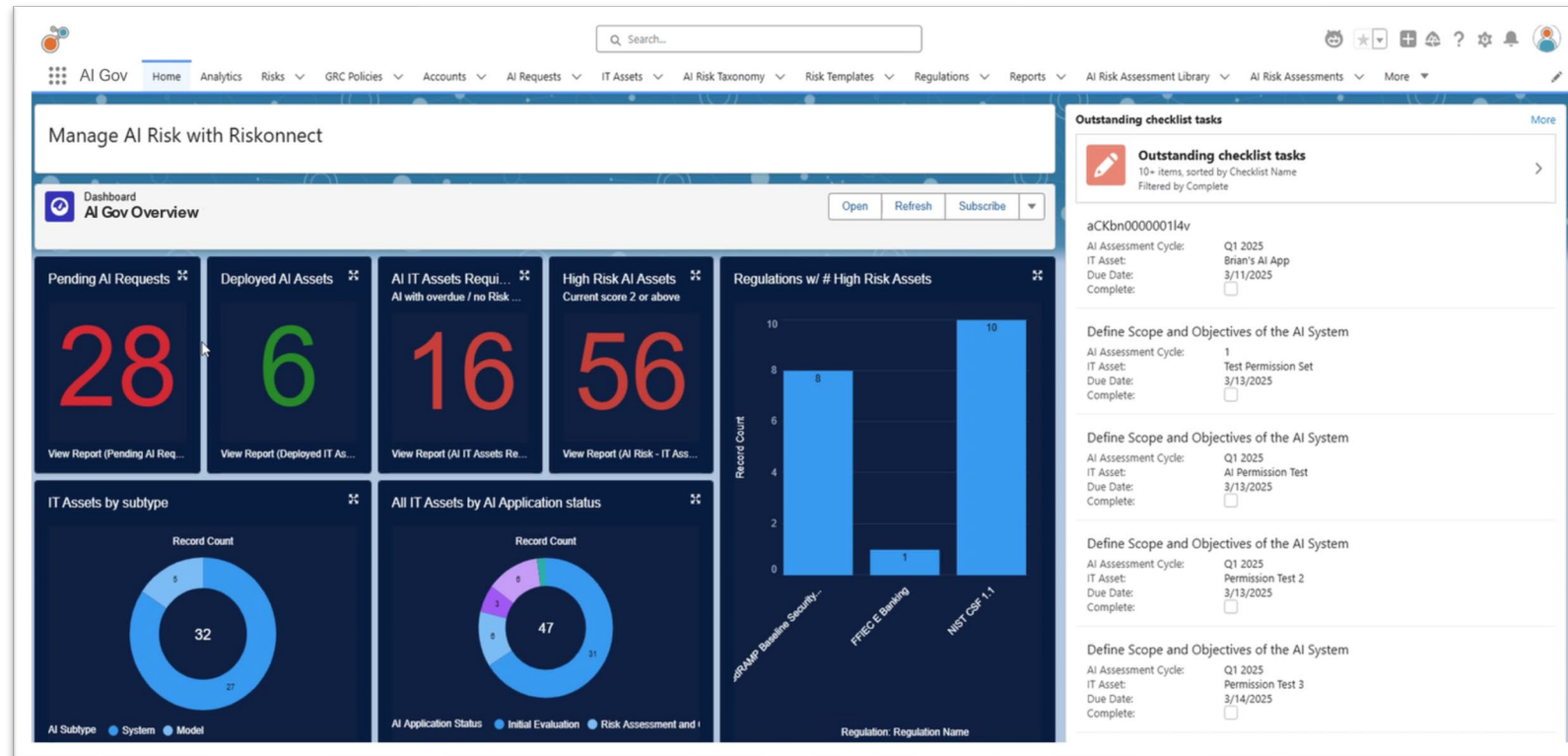
5

Unified Actions Module

- Don't forget to check out the release notes: [Customer Portal](#)



What's New AI Governance



Enabling organizations
to use AI with
confidence, proactive,
real-time oversight

INTEROPERABLE

INTELLIGENT

FUTUREPROOF

CONNECTING RISKS THAT MATTER

What's New

GRC – Contextual Risk Assist



The screenshot displays the RiskConnect 'Enterprise Risk' interface. A modal titled 'Description - Generate using Riskconnect AI' is open, showing a risk description and options to rewrite it. The modal includes a 'Description' field with the text: 'Failure to fulfil the statutory obligations of authorised firms e.g. to implement adequate senior management arrangements, systems and controls. to meet the conditions for becoming and remaining an authorised firm. This risk pertains to the potential for account take-over or impersonation due to operational failures in business process execution, posing a significant threat to fulfilling statutory obligations, maintaining authorized status, and ensuring adequate management, systems, and control measures.' Below the description, there are buttons to 'Rewrite this text to' be shorter, be fact-based, or be easier to understand. A 'Choose an option to rewrite the Description text above.' tooltip is visible. The modal also has 'Reject' and 'Accept' buttons. The background shows the risk details for 'Account take-over / Impersonation' with fields for Business Unit, Last Assessment Date, Risk Owner, Risk No, and Category.

**Turns complex data
into clear, actionable,
and consistent
insights-saving time
and improving risk
decisions.**

INTEROPERABLE

INTELLIGENT

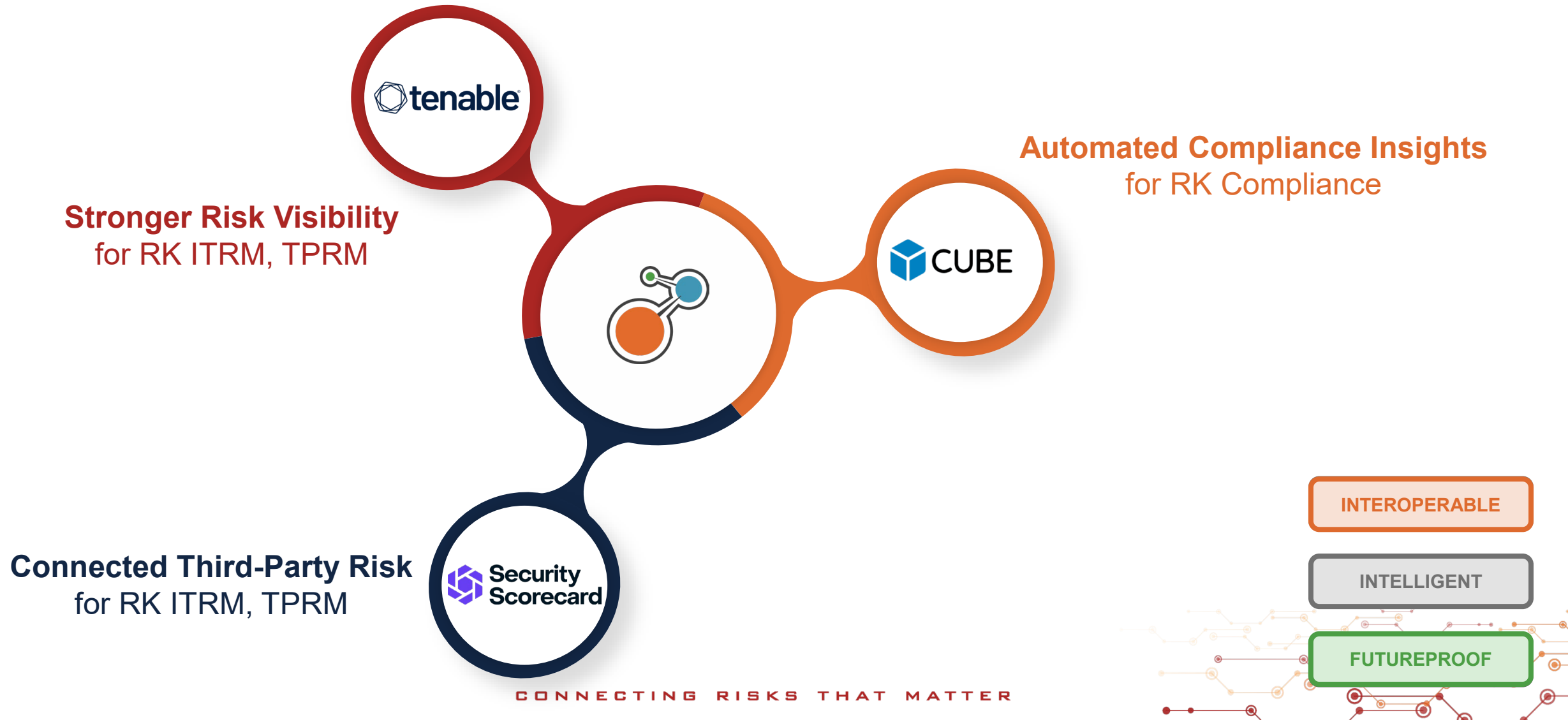
FUTUREPROOF

CONNECTING RISKS THAT MATTER



What's New

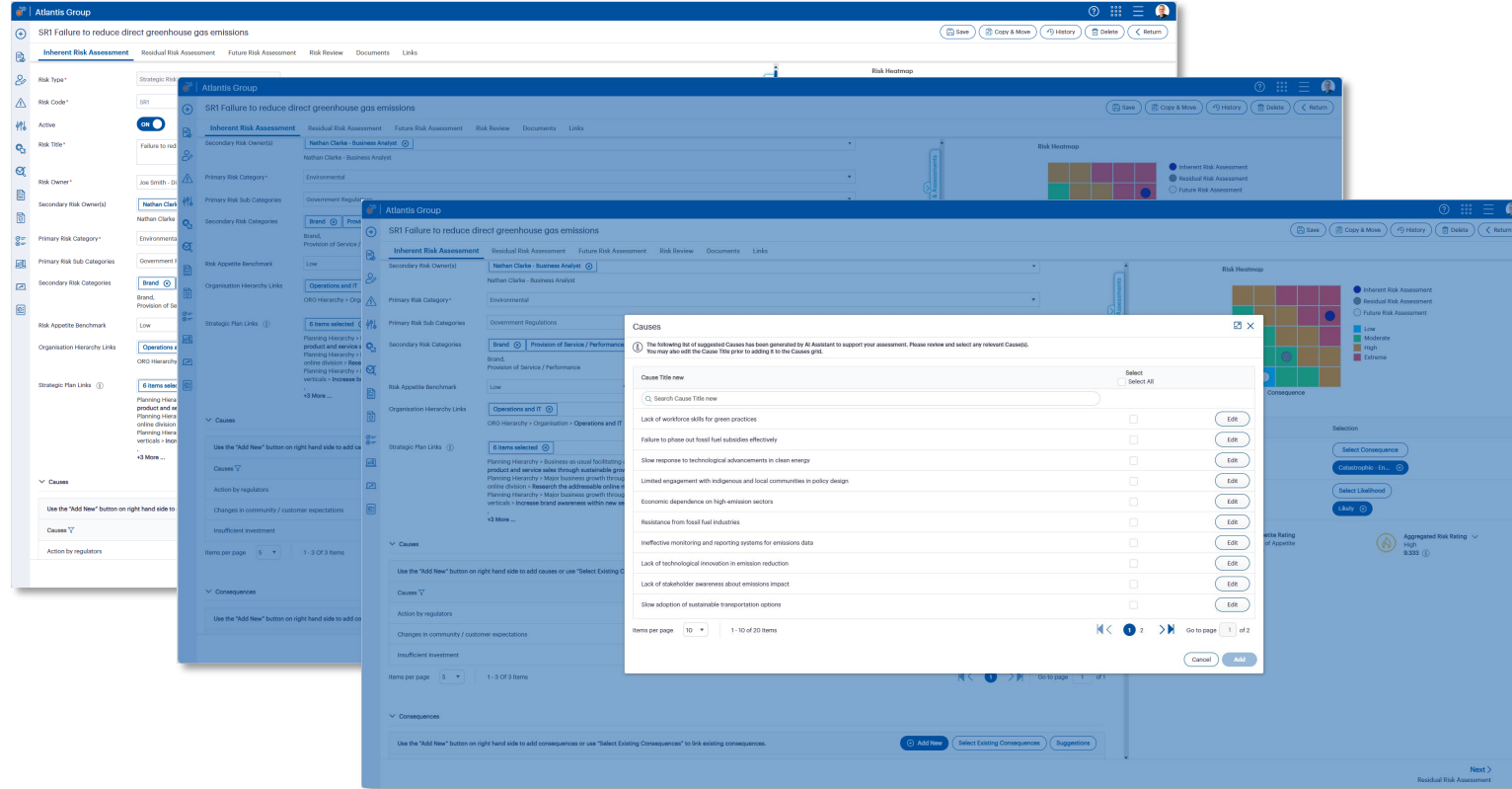
Integrations for ITRM, TPRM, & Compliance





What's New

GSP - AI Powered Risk Suggestions



**AI-Powered
suggestions allowing
users to analyse,
mitigate and respond
with speed and
confidence.**

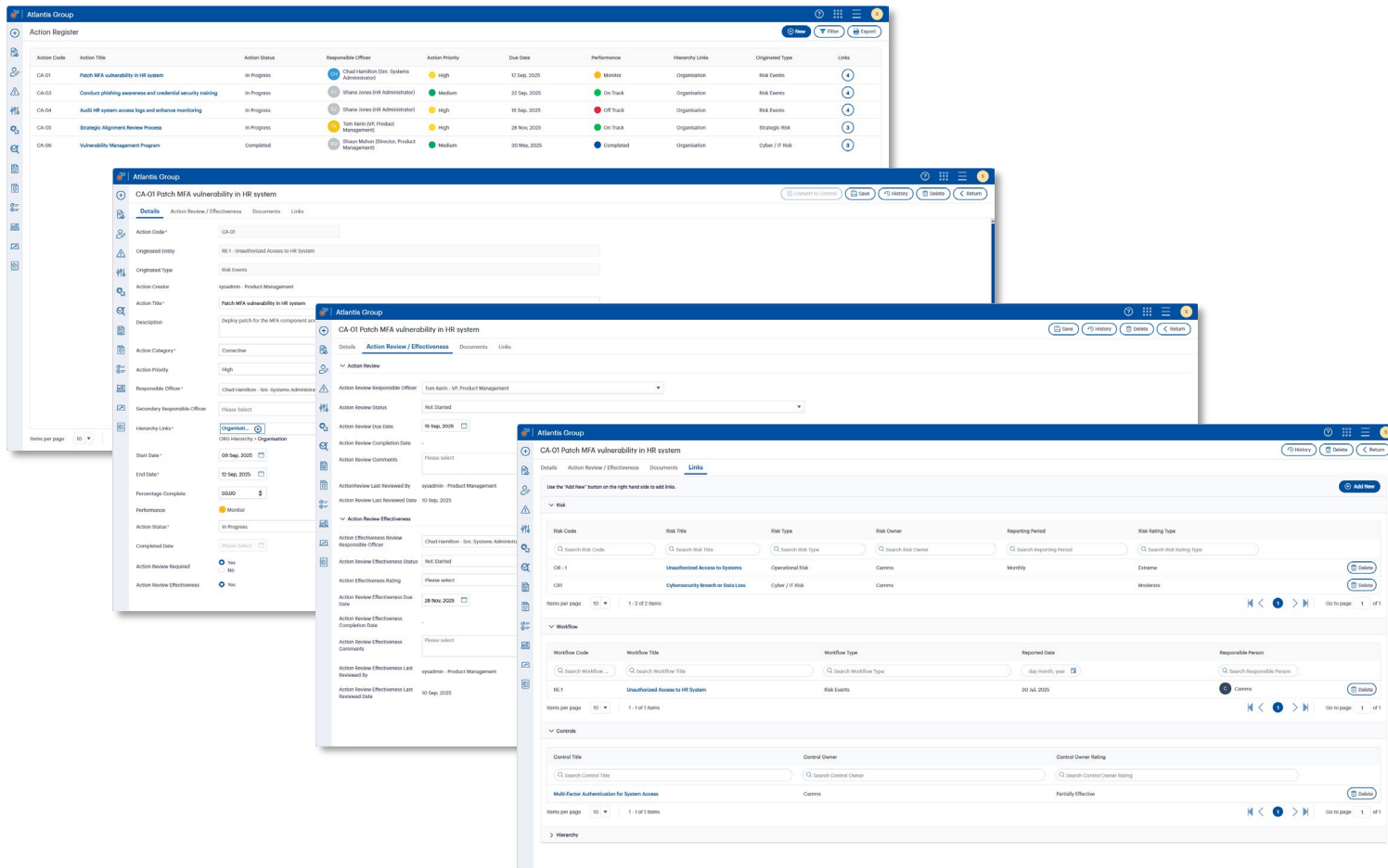
INTEROPERABLE

INTELLIGENT

FUTUREPROOF

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What's New Unified Actions Hub



Your centralized repository for all GRC activities – driving visibility, accountability, and efficiency through one integrated view.

INTEROPERABLE

INTELLIGENT

FUTUREPROOF

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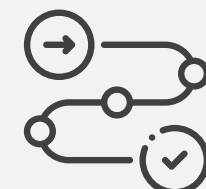


By the Numbers....



100+
new ideas
received

75 % of
roadmap
based on
customer
ideas



NEW 100+
new features
delivered



10
AI Innovations

100%



OCEG
Certifications

10 Silo Breakers
(aka integrations)





Unified Agents. Smarter Risk Decisions.



CONNECTING RISKS THAT MATTER



GRC Roadmap



INTEROPERABLE



Delivering a holistic view of risk through system integrations, data exchange, and semantic translation.

INTELLIGENT



Leveraging the power of AI to provide innovation in task automation, decision support, data aggregation, risk correlations, and content development.

FUTURE PROOF



Prioritizing user-centric design to deliver performant, scalable solutions that deliver exceptional value.

Near Term – 6 months



Assessment and Review Assistant



Third Party Risk Integrations



Operational Risk (RCSA)



Three Factor Scoring



Accessibility compatibility with WCAG AA

Mid Term – 6 –12 months



IRM Risk / Control Sharing



Risk Identification and Discovery Assistant



Risk Suggestions



Incident Response Agent



Group Risk Assessments

Long Term – 12+ months



Real-time Trend Monitoring and Analysis Agent



Authority Document Summarisation and Compliance Obligation Extraction Agent



Continuous Control Monitoring



Insights Update inc Board Reports



Governance, Strategy, & Performance (GSP)



INTEROPERABLE



Delivering a holistic view of risk through system integrations, data exchange, and semantic translation.

INTELLIGENT



Leveraging the power of AI to provide innovation in task automation, decision support, data aggregation, risk correlations, and content development.

FUTURE PROOF



Prioritizing user-centric design to deliver performant, scalable solutions that deliver exceptional value.

Near Term – 6 months



Introduction of AI Assistant



Integration between GSP & Resilience



Service Register Upgrade



Introduction of Cross-Hierarchy Filtering & New Filter Templates



Unified Actions Enhancement



Productized Integration between GSP & Law Compliance

Mid Term – 6 –12 months



Self-Service Data Upload Hub



Introduction of Nested Controls



Introduction of Centralized KPI/KRI/KCI Register



Introduction of Natural Language Intake Agent



Next Generation Embedded Dashboards & Advanced Analytics

Long Term – 12+ months



Risk Concierge Agent



Productized Unified Controls Framework Integration



Compliance Interpreter



Architectural Redesign of Service



Embedded Control Testing & Scheduling

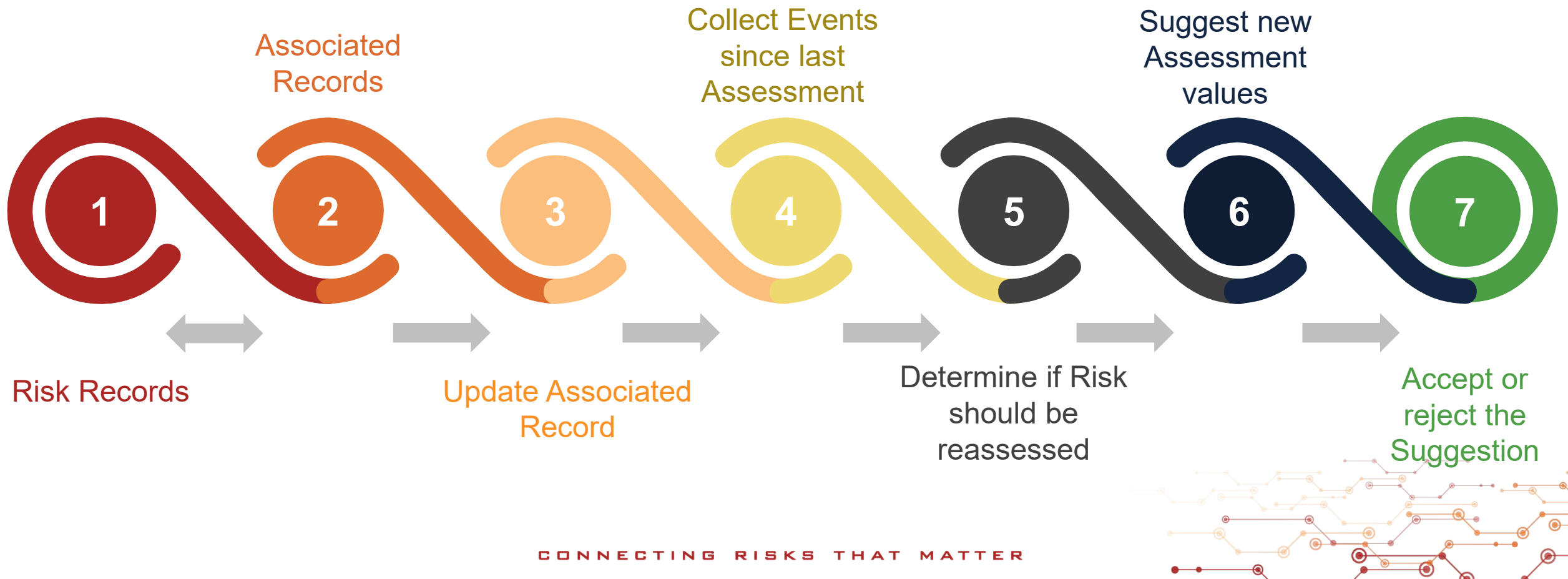


What's Next

GRC Agentic AI: Phase 1



ASSESSMENT TRIGGER AGENT



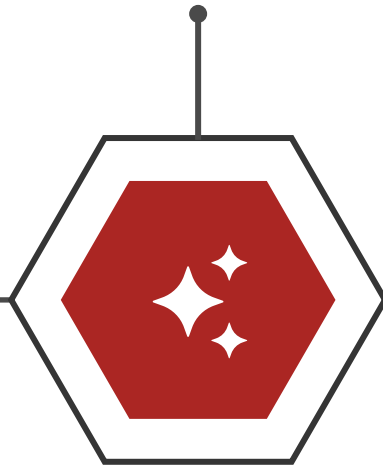
What's Next

Third Party Risk Management- AI Driven Lifecycle



AI-Powered Vendor Scoring

Expanding the use of AI to assess and score vendors based on dynamic, risk-based factors.



Dynamic Risk Tolerance Alignment

Enables decision-making utilizing evolving input that can be balanced against the organizations risk tolerance and appetite.



Automated Decision Workflows

Driving greater efficiency by automating decision paths throughout the third-party lifecycle.



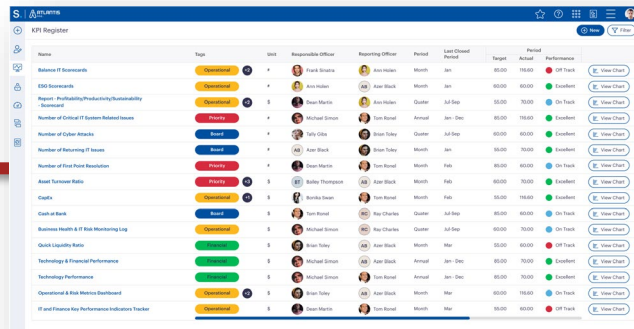
Resilience Through Extended Visibility

Embedding fourth+ party insight into continuity and resilience planning.



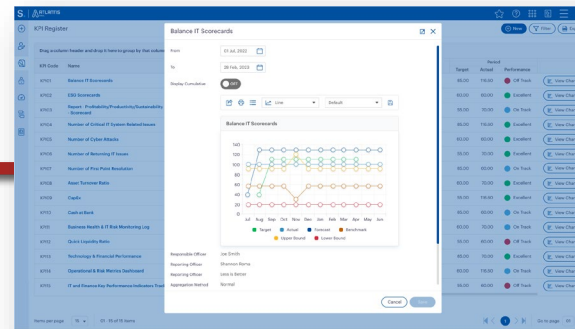
What's Next

Proactive Performance Management



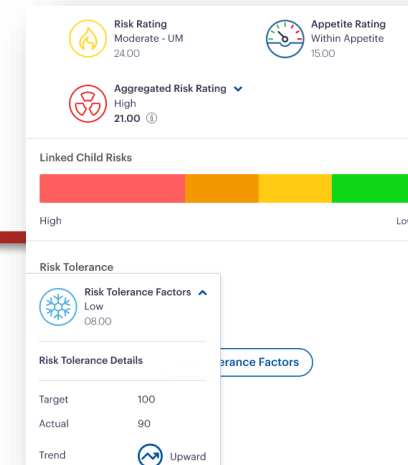
Understand your real-time Risk Tolerance.

Simplify oversight of KRI performance through embedded risk tolerance scorecards.



Stay ahead of the curve.

Monitor risk exposure proactively, anticipate threats and act instantly.



Consolidate and communicate.

Translate risk data into meaningful performance metrics that everyone understands.





What's Next Regulatory Intelligence Agent

AI-Powered Compliance Interpreter

Type ⓘ

☒ Document
☐ URL

(file size limit is 10MB per file)

Upload Document Done ✓

Policy Information.pdf
File Uploaded Successfully

Cancel Let AI suggest

AI Suggested Matches for Data Privacy Compliance

Control

Title : Data Classification Control

Description : Ensures all data is categorized by sensitivity to apply appropriate protection and handling measures.

Level of Alignment **High Match**

Policy

Title : Data Protection Policy

Description : Defines principles and rules for collecting, storing, and processing personal data securely and in compliance with regulations.

Level of Alignment **Medium Match**

Simplify complex regulations into instant, actionable requirements.

Scans documents and summarizes key clauses and obligations.

See where policies and controls align or fall short.

Automatically map obligations to controls and expose gaps.

Turn hours of review into minutes of clarity.

Streamline compliance analysis so users focus on decisions, not documents.





Get involved!

- **Reach out** to your Customer Success Manager (CSM) to get started with new features
- **Set up** a roadmap stewardship review
- **Sign up** for the product council
- **Add ideas** to the portal



Rank your three priorities:

Reduce manual tasks and free up time



66.7%

Ensure regulatory compliance across all disciplines

0%

Comprehensive reporting from a single source of truth.



33.3%

Ends in:

8d 4h 42m 23s

3 total participants | 3 votes

1 / 1



Go to pigeonhole.at

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Questions?

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THE MATRIX

Thank You!

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