



What's New & What's Next with Business Continuity and Resilience

SPEAKER

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Product Management | Riskonnect

CONNECTING RISKS THAT MATTER



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What's New | Key Enhancements & Improvements

1

AI Plan Builder

2

Integrated Risk Management Data Sync

3

Real-time Crisis Management

4

Op Res Templates

5

Import and Export Enhancements

- Don't forget to check out the release notes: [Customer Portal](#)



What's New

AI Plan Builder



The screenshot shows the RiskConnect AI Plan Builder interface. The top navigation bar includes links for Home, Op Res, BIAs, Risks, Plans, Crisis Management, Threat Intelligence, Documents, Actions, Notifications, and Insights Reporting. The main content area is titled 'Strategic Services' and includes a 'Walk Me Through this Section' button. The 'Plan Builder' modal is open, showing 'Step 1 of 2' with a progress bar at 0%. The form includes fields for Title (Strategic Services Business Continuity Plan), Template (Select a template), Approval Frequency (365), and Due Date (09/12/2025). Below the form, a 'Suggested Section' list is displayed with options like 'Recovery Times', 'Recovery Resources', 'Recovery Staffing', 'Activity Recovery Staffing', 'Dependency', 'Application Dependencies', 'Strategy Task', and 'Location Activities'. The interface also features a 'Delete' button and a 'Next Step' button.

Save time by quickly
generating plan
content from BIA data
using
Artificial Intelligence

INTEROPERABLE

INTELLIGENT

FUTUREPROOF

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What's New

Integrated Risk Management Data Sync

The screenshot displays the Riskconnect Business Continuity & Resilience dashboard. The top navigation bar includes links for Op Res, BIAs, Risks, Plans, Crisis Management, Threat Intelligence, Documents, Actions, Notifications, and Insights Reporting. A 'New Feature Highlights' banner is visible. The main content area shows a 'Welcome to Riskconnect Business Continuity & Resilience' message, a 'Watch Tutorial' button, and a 'My Tasks' section with a search bar and a table of tasks. An 'App Launcher' modal is open, showing 'Other Riskconnect Applications' and 'Riskconnect Support Portal'.

**Core data stays in
sync across
Riskconnect Resilience
and GRC products**

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What's New

Real-time Crisis Management



riskconnect Administration

Op Res BIAs Risks Plans Crisis Management Threat Intelligence Documents Actions Notifications Insights Reporting

Overview
Situation Report
Chat
Activated Plans
Assign Roles
IT Recovery Dashboard
Projected Recovery Chart
Incident Issues
Geofencing
Incident Attachments
Incident Feed

Loss of London Data Centre Open

[Home](#) / [Incidents](#) / [Loss of London Data Centre](#) / [Activated Plans](#)

[Walk Me Through this Section](#)

Plan	Status	Last Status Update	Task Progress
SAP Application Recovery Plan	In Progress	08/07/2025 11:48 AM	<div></div>
CRM Recovery Tasks			
1	Infrastructure Recovery: Validate all required CIFS File Systems have been presented to the SAP Business Objects virtual servers	SAP Recovery Lead	Completed
2	Database Recovery Tasks - SAP HANA	SAP Recovery Lead	Completed
3	Database Start: SAP Business Objects BIP and B6P instances	SAP Recovery Lead	Completed
4	Application Start: SAP Corp Business Objects	SAP Recovery Lead	Completed
5	Start Application: Basis Validations	SAP Recovery Lead	Completed
6	Validate Recovery	SAP Recovery Lead	Blocked
Appendix III: PCL Recovery Tasks			
1	Database Recovery Tasks - SAP HANA (Failover)	SAP Recovery Lead	Not Started
2	Infrastructure Recovery: Validate all required CIFS File Systems have been presented to the SAP Business Objects virtual servers	SAP Recovery Lead	Completed
3	Database Start: SAP Business Objects BIP and B6P instances	SAP Recovery Lead	Not Started
4	Application Start: SAP Corp Business Objects	SAP Recovery Lead	Not Started
5	Start Application: Basis Validations	SAP Recovery Lead	Not Started
6	Validate Recovery	SAP Recovery Lead	Not Started
Appendix IV: ROME Recovery Tasks			
Appendix V: SAP Business Objects Recovery Tasks			
Appendix VI: SAP ECC (PRD) Recovery Tasks			

Get real-time task and recoverable status updates in an intelligent new design

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What's New Op Res Templates



Product Templates

Search:

Title

Product Template

Display Sections

- ☒ Product Detail
- ☒ Activities
- ☒ Actions
- ☒ Business Units
- ☒ Peaks & Deadlines
- ☒ Files
- ☒ Customer Segments
- ☒ Delivery Channels
- ☒ Plausible Scenarios
- ☒ Obligations
- ☒ Customer Impact Profile
- ☒ Market Impact Profile
- ☒ Internal Impact Profile

Op Res Impact Categories

Customer Impact Profile

Interval Timeframes: System Timeframes

Required	Impact Name	Scale	MTPD Threshold
<input type="checkbox"/>	Customer Satisfaction	Sample Scale	Select Threshold

Market Impact Profile

Interval Timeframes: Tier One Departments

Required	Impact Name	Scale	MTPD Threshold
<input type="checkbox"/>	Select Name	Sample Scale	Select Threshold

**Easily manage
configurations and
settings for Important
Business Services**

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What's New

Import and Export Enhancements

riskconnect

Administration

Op ResBIAsRisksPlansCrisis ManagementThreat IntelligenceDocumentsActionsNotificationsInsights Reporting

Imports

Import Templates

Import Module

Select Module

Choose FileNo file chosen

Upload and Configure Fields

Import History

File Name	Date	Model	Status
Application Dependencies_25_09_02_1603 (1).xls	September 05, 2025 1:28PM	Application Dependency	Draft
Internal Contacts_25_02_25_1531.xls	August 28, 2025 2:45PM	Internal Contact	Draft
Activities_25_08_06_0824.xls	August 28, 2025 2:42PM	Supplier	Draft
Felder Applications Demo.xls	August 05, 2025 5:10PM	Application	Ready

Export

Export Module

Select Module

File FormatCSVXLSX XLS

Export

Export History

File Name	Model	Date	User	Cancel
Internal Contacts_09_11_2025_07_25.csv	Internal Contacts	September 11th, 2025 15:25	Tom Zosh	
Applications_25_09_11_1512.xls	Applications	September 11th, 2025 15:12	Tom Zosh	
Internal Contacts_09_11_2025_07_02.xlsx	Internal Contacts	September 11th, 2025 15:02	Tom Zosh	
Cancelled	Internal Contacts	September 11th, 2025 15:01	Tom Zosh	

Faster speed,
streamlined intuitive
design, secure export
file formats

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INTELLIGENT

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By the Numbers....



400

new ideas
received

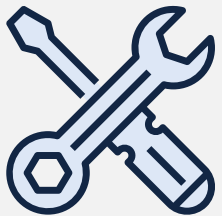


68

new features
delivered

75

% of
roadmap
based on
customer
ideas

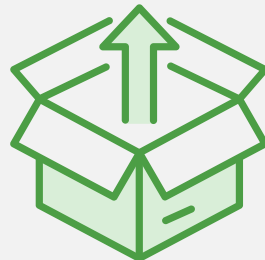


250+

bugs resolved

6

of releases



20+

performance
improvements

75

% of non-
maintenance
development



Business Continuity and Resilience



INTEROPERABLE



Delivering a holistic view of risk through system integrations, data exchange, and semantic translation.

INTELLIGENT



Leveraging the power of AI to provide innovation in task automation, decision support, data aggregation, risk correlations, and content development.

FUTURE PROOF



Prioritizing user-centric design to deliver performant, scalable solutions that deliver exceptional value.

Near Term – 6 months



Performance and Scalability



Elevate Core Functionality



Import and Export Performance



Integrated Crisis Communication

Mid Term – 6 –12 months



Next Level Insights Reporting



Intelligent BIA Assistant



Regulatory Readiness by Design



Integrated Risk Management

Long Term – 12+ months



Intelligent Risk



Third-Party & Supply Chain Resilience



Effectively Manage Your Data



What's Next Insights



Insights

Quick Find

MR

Favourites

Shared reports (6)

Recommended Reports (3)

Total cost of risk

View

Risk report 1

View

Response Register 2025 - London Office

View

Total cost of risk

View

View all

Recently used (6)

Name	Last opened		
Response Register 25	3h	☆	...
Total cost of risk	2days	☆	...
Risk register	1week	☆	...
Total cost of risk	2days		
Risk register	1week	☆	...

My reports

	Name	Description	Shared report	Bursting report	Owner	Last opened	Created
... ☆	Response Register 25	The Risk Register 2026 provides a compreh...	30	5	Mark Richards	Jun 2	Jun 2
... ☆	Total cost of risk	The Risk Register 2026 provides a compreh...	30	5	Mark Richards	Jun 2	Apr 23
... ☆	Risk register	The Risk Register 2026 provides a compreh...		5	Mark Richards	Jun 2	Jun 2
... ☆	2024 - London constru...	The Risk Register 2026 provides a compreh...	30	5	Mark Richards	Jun 2	Apr 23
... ☆	Risk register	The Risk Register 2026 provides a compreh...		5	Mark Richards	Jun 2	Apr 21

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What's Next

Revamped Plan Templates

New Plan and Document Templates simplify synchronization with child records.

- **Locked templates** make it easy to push updates to child plans
- **Flexible sections** let owners customize where needed
- **Self-paced migration** of existing plans to new templates





What's Next Intelligent BIA Assistant

Accelerate BIA data collection through AI-guided interviews and smart forms.



What's Next AlertMedia Connector



Riskonnect Business
Continuity and Resilience

Send and manage
AlertMedia notifications
directly from Riskonnect



Faster, more efficient response in critical moments



What's Next

Document Management Performance Improvements



PERFORMANT



SCALABLE

Performance Improvements

Navigation updates and faster load times

Export Enhancements

Improved printing and plan export options





Get involved!

- **Reach out** to your Customer Success Manager (CSM) to get started with new features
- **Set up** a roadmap stewardship session
- **Sign up** for the product council
- **Add ideas** to the portal
- **Join** our Learning Sessions for the latest product tips and tricks



2025 **Kōnnect**

Questions?

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Connect with me.

Pat Crowe

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 [in/patcrowebar](https://www.linkedin.com/in/patcrowebar)

2025  **KONnect**

THE MATRIX

Thank You!

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