The Connected Risk Advantage: Intelligence Without Walls



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Aramark Company Overview

- Headquartered in Philadelphia
- Operates in 16 countries
- More than 278,000 employees
- Fortune 500 company

- Billions of meals served annually
- More than a billion cups of coffee served annually

- Over 800 dietitians, health & wellness, & nutrition experts
- 11 Employee Resource Groups
- 380 community projects in 13 countries
- 7,700 volunteers

Colleges & Universities

- Serves about 300 colleges & universities
- Provides 1.1 million meal plans annually
- Caters 235,000 events annually
- More than 2/3 of campuses contribute products & funds to support campus food security efforts

K-12

- Serves nearly 300 million meals annually
- Serves more than 3,300 schools in more than 350 school districts
- Serves 1.75 million students annually

Parks, Museums, & Conferences

- 38 national parks, state parks, & protected lands
- Nine landmark attractions at iconic destinations
- 725,000 sq. ft of meeting space

Sports & Entertainment

- Serves 37 professional sports teams
- Serves more than 150 award-winning food, beverage, & retail programs across professional & collegiate stadiums, arenas, & entertainment destinations across North America
- Has provided hospitality services at high-profile sporting events including the Super Bowl, NBA All-Star Game, NHL Stanley Cup, MLB World Series, NCAA Championships, MLB All-Star Game, NFL Draft, U.S. Open Tennis, Indy 500, U.S. Open Golf, Olympic Games, Asian Games, Pan American Games & others

Correctional Services

- Serves about 650 facilities
- More than 7.5 million meals served to residents & staff
- Approximately 5 million commissary orders annually
- Over 20,000 IN2WORK graduates and over $280,000 in IN2WORK scholarships

Workplace & Refreshments

- More than 90,000 convenience retail & vending locations
- Serves more than 900 workplace locations within more than 300 client families

Healthcare

- Nearly 170 million meals served to patients
- 660 locations across 385 hospitals
- Approximately 25,000 direct/managed employees

Senior Living

- More than 250 facilities
- Approximately 25 million meals annually
- More than 11 million sq. ft cleaned annually

Facilities Services

- Manages the facilities services at 500 locations in the U.S.
- Nearly 290 million sq. ft cleaned annually
- $3 million+ in cost savings for clients with AIWX facility monitoring technology

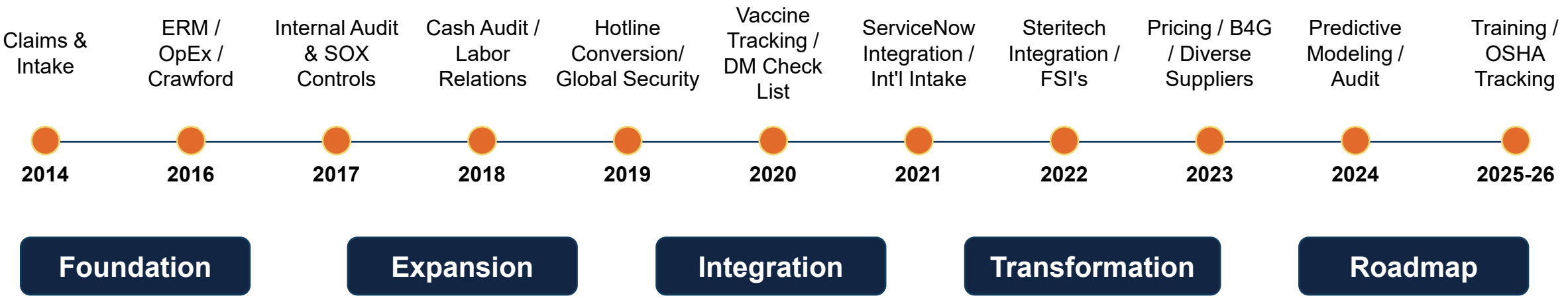
International

- More than 125,000 employees
- 7,500 client locations
- More than 21,000 customers
- Serves 140 global energy remote locations
- Serves 167 remote locations in North America

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Riskonnect Evolution: Enterprise Expansion Journey (2014-2026)

From Out of the Box Claims Management to Enterprise Business Enablement



From a single Claims & Intake implementation in 2014 to an enterprise-wide platform supporting Risk, Compliance, Finance, Operations, HR, Food Safety, Finance and Predictive Analytics by 2026.

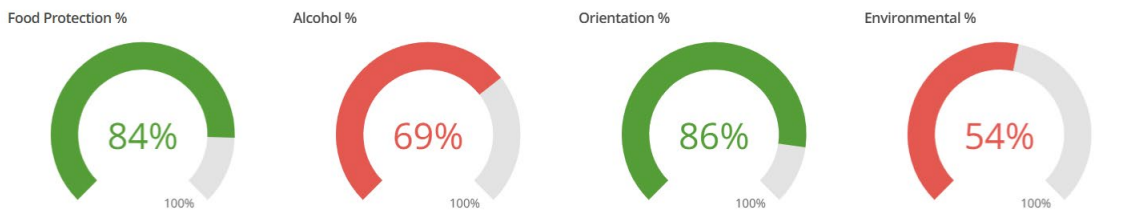
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How it's used

- Compliance – Diverse suppliers, Hotline
- Training
- Labor Relations – EEOC charges
- Permits & Licenses

Overall Percentage Certified



Certification % by PC

Location Code/Name	Food Protection % ↓	Alcohol %	Orientation %	Environmental %
650826100 - DENALI - NATIONAL PARK OTHER	258%	89%	97%	83%
650826500 - DENALI - NATIONAL PARK TOURS	175%	100%	95%	96%
120329200 - FDIC VIRGINIA SQUARE CAFE	100%	100%	100%	100%
120056600 - FDIC TRAINING CENTER	100%	100%	92%	100%
120306900 - NATIONAL CONSERVATION TRAINING CENTER	100%	100%	100%	100%
120614300 - THE CONCORDIA HOTEL	100%		100%	100%
500406900 - PD - EAST NORTH DM	100%		100%	100%
120037000 - MT. WASHINGTON AT HOPKINS UNIVERSITY	100%		100%	100%
650810100 - POWELL - WAHWEAP RESORT	100%	100%	100%	3%
650812900 - POWELL - OVERHEAD	100%	100%	99%	8%
650862400 - POWELL â€" NPS SPECIAL ACCOUNTS	100%		100%	100%

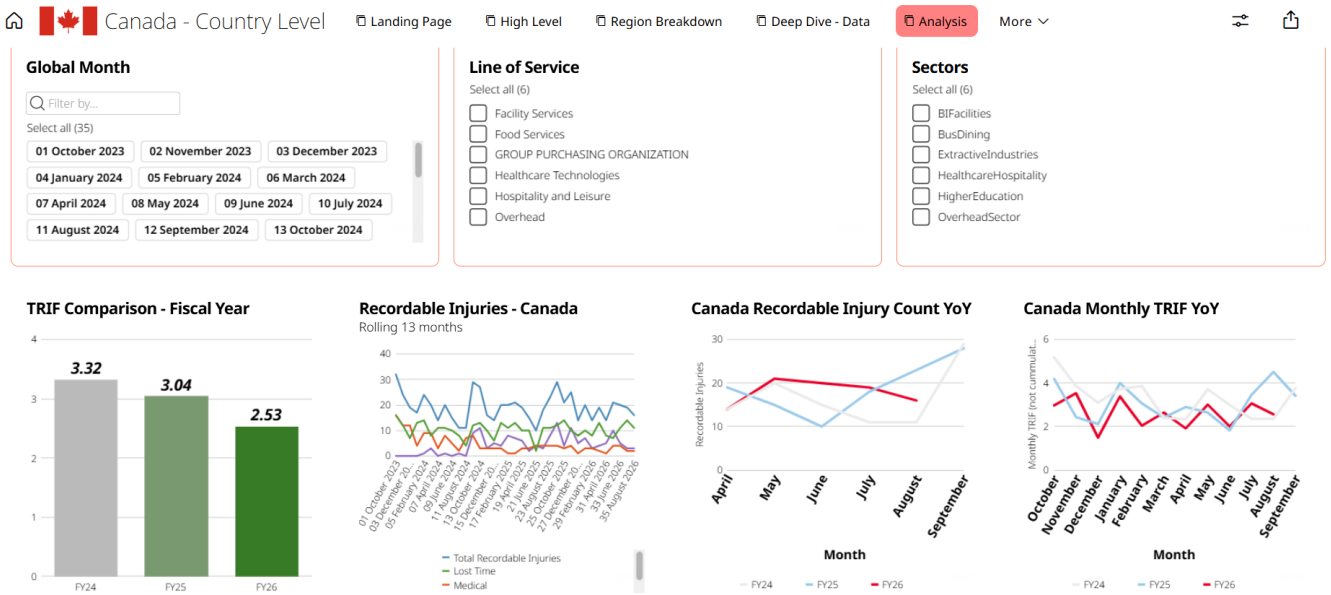
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How it's used

- Injury Tracking, Investigations, and Metrics
- Briefs and Observations
- Mobile options for all activities



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How it's used

- 3rd Party Auditor QA's
- Internal FSQA's & Corrective Actions
- Health Department Inspections



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How it's used

- Online / Mobile Incident reporting
- Employee Hotline, WC, AL, GL Reporting
- Global Security, Financial, and Safety Incidents

Human Resource

- ○ Adverse Media Coverage
- ○ Arrest/Criminal conduct by Aramark employee
- ○ Disciplinary Action
- ○ Discrimination
- ○ HIPAA Violation/Breach
- ○ Improper use of IT systems
- ○ Lack of training provided for job requirements
- ○ Managerial Behavior
- ○ Operational standards not followed
- ○ Peer to Peer Workplace Issues
- ○ Required Personal Protective Equipment not provided
- ○ Police Investigation
- ○ Reporting relationship concerns
- ○ Sexual Harassment
- ○ Significant impact on client relationship
- ○ Strikes and/or Labor shortage
- ○ Substance abuse
- ○ Time Clock abuse
- ○ Wage & Hour Issues
- ○ Workplace Harassment
- ○ Workplace Violence
- ◉ N/A

Financial

- ○ Bribery/Kickbacks
- ○ Conflict of Interest
- ○ Embezzlement
- ○ Falsification of Accounting Records
- ○ Fraud
- ○ Improper Gifts & Entertainment
- ○ Theft
- ○ Workers Compensation Fraud
- ◉ N/A

Global Security

- ○ Global Security Report by Manager
- ○ Arson
- ○ Cybersecurity
- ○ Data Privacy/Data Breach
- ○ Identity Theft
- ○ Laptop Theft/Loss
- ○ Online Obscenity Matters
- ○ Robbery/Burglary
- ○ Significant Act of Nature
- ○ Suicide
- ◉ N/A

Significant Safety

- ○ DOT Issues
- ○ Employees with confirmed Foodborne Illness
- ○ Fatalities/Serious Hospitalization Issues
- ○ Fire at location
- ○ Non-Routine Regulatory Activity (OSHA, EPA, etc)
- ○ Polluting of Environment
- ○ Power loss to Operation
- ○ Rodent/Pest Issues
- ○ Sewage issue or unclean/unsafe drinking water
- ○ Shutdown of business operations by Health Dept
- ◉ N/A

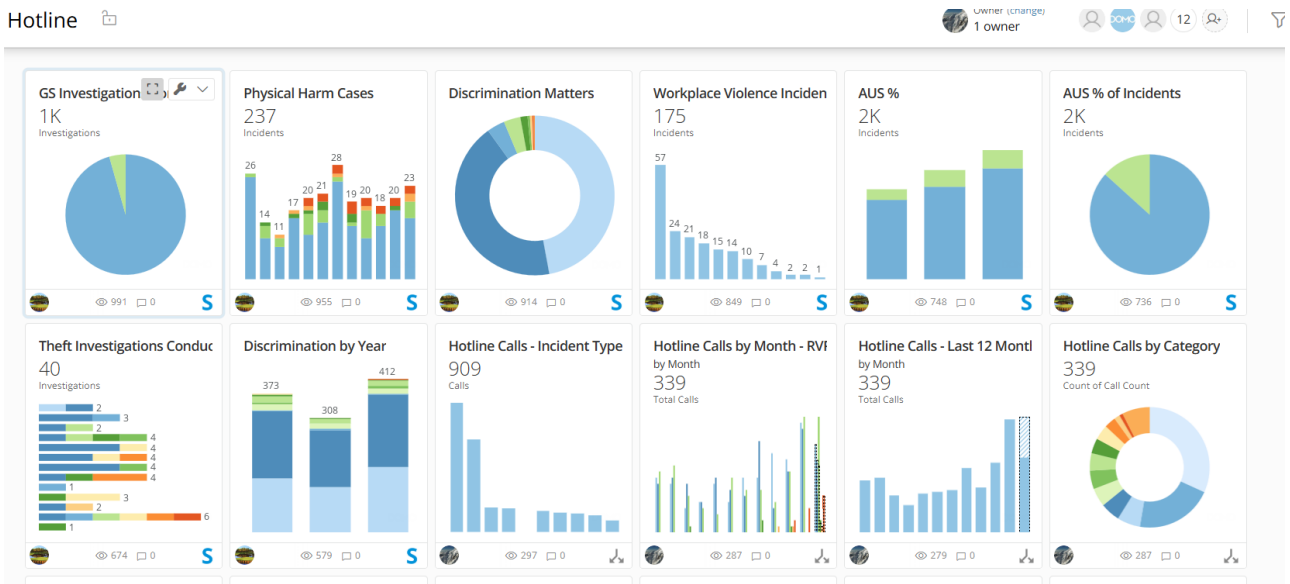
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How it's used

- Sox controls and field audit work
- Contract compliance
- Inventory & Cash Auditing
- Hotline/Global Security Incident Management



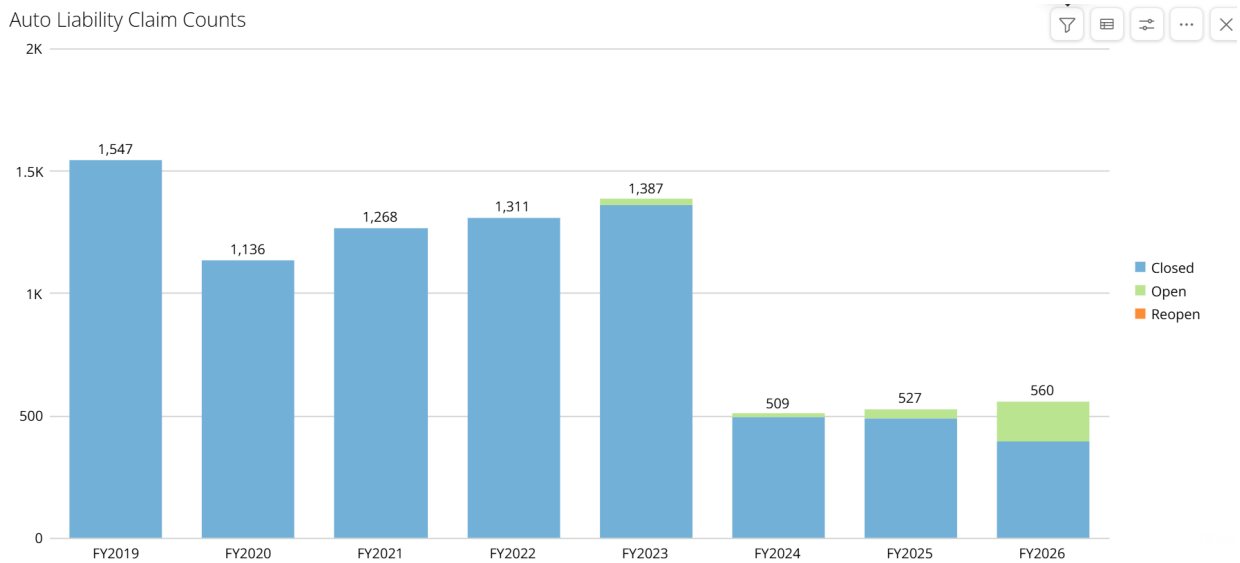
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How it's used

- Claims management
- ERM
- Risk Analytics



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How it's used

- Price Alerts / Notifications
- Price Audits
- Reporting

Total Pricing $*	Total Pricing	Residential Pricing	Retail Pricing	Catering Price	Other Pricing
$79,304,721.79	3.3%	3.5%	3.2%	3.2%	0.7%

Region Name*	Sum of Pricing $*	Total Pricing	Residential Pricing	Retail Pricing	Catering Price	Other Pricing
EAST REGION	$12,986,810.48	3.9%	4.8%	2.9%	2.3%	7.0%
HARVEST TABLE CULINARY GROUP	$5,756,858.07	3.5%	4.0%	2.2%	2.3%	0.0%
MID-ATLANTIC REGION	$11,375,275.83	3.7%	3.8%	3.5%	3.5%	7.1%
MIDWEST REGION	$5,971,933.80	2.3%	2.6%	1.8%	2.7%	4.5%
NORTHEAST REGION	$4,271,564.35	3.3%	3.2%	3.5%	3.7%	0.0%
SOUTHEAST REGION	$20,786,785.58	3.4%	3.5%	3.6%	3.7%	0.1%
SOUTH REGION	$10,960,408.55	3.1%	2.7%	4.0%	3.2%	0.0%
WEST REGION	$7,195,085.13	3.3%	3.3%	3.3%	3.6%	0.7%
Total	$79,304,721.79	3.3%	3.5%	3.2%	3.2%	0.7%

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How it's used

- District Manager Financial Checklist
- Travel Card / Expense Report Tracking & Investigations

US Financial Health Check Status

Business Unit Name	HC Due Count	Completed Health checks	Percent Health checks Complete	Scheduled Health Check Count	Percentage of Health Checks Scheduled	Overdue HC Count
GRAND TOTAL	**2,015**	**754**	**37%**	**711**	**35%**	**64**
SPORTS & ENTERTAINMENT	120	2	2%	3	**3%**	1
ARAMARK HEALTHCARE+	353	135	38%	95	**27%**	2
STUDENT NUTRITION	256	114	45%	61	**24%**	15
FACILITIES MANAGEMENT	222	150	68%	157	**71%**	19
WORKPLACE EXPERIENCE GROUP	444	247	56%	262	**59%**	17
CORRECTIONAL SERVICES	299	2	1%	0	**0%**	0
COLLEGIATE HOSPITALITY	244	85	35%	94	**39%**	7
DESTINATIONS	46	16	35%	26	**57%**	0

Health Checks Completed

755

% Scheduled

5%

% Complete

37%

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QUESTIONS

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THANK YOU
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