What's New & What's Next with Resilience



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What's New | Key Enhancements & Improvements

01 Criticality Assessment

02 Security & Permissions

03 New Template Syncing



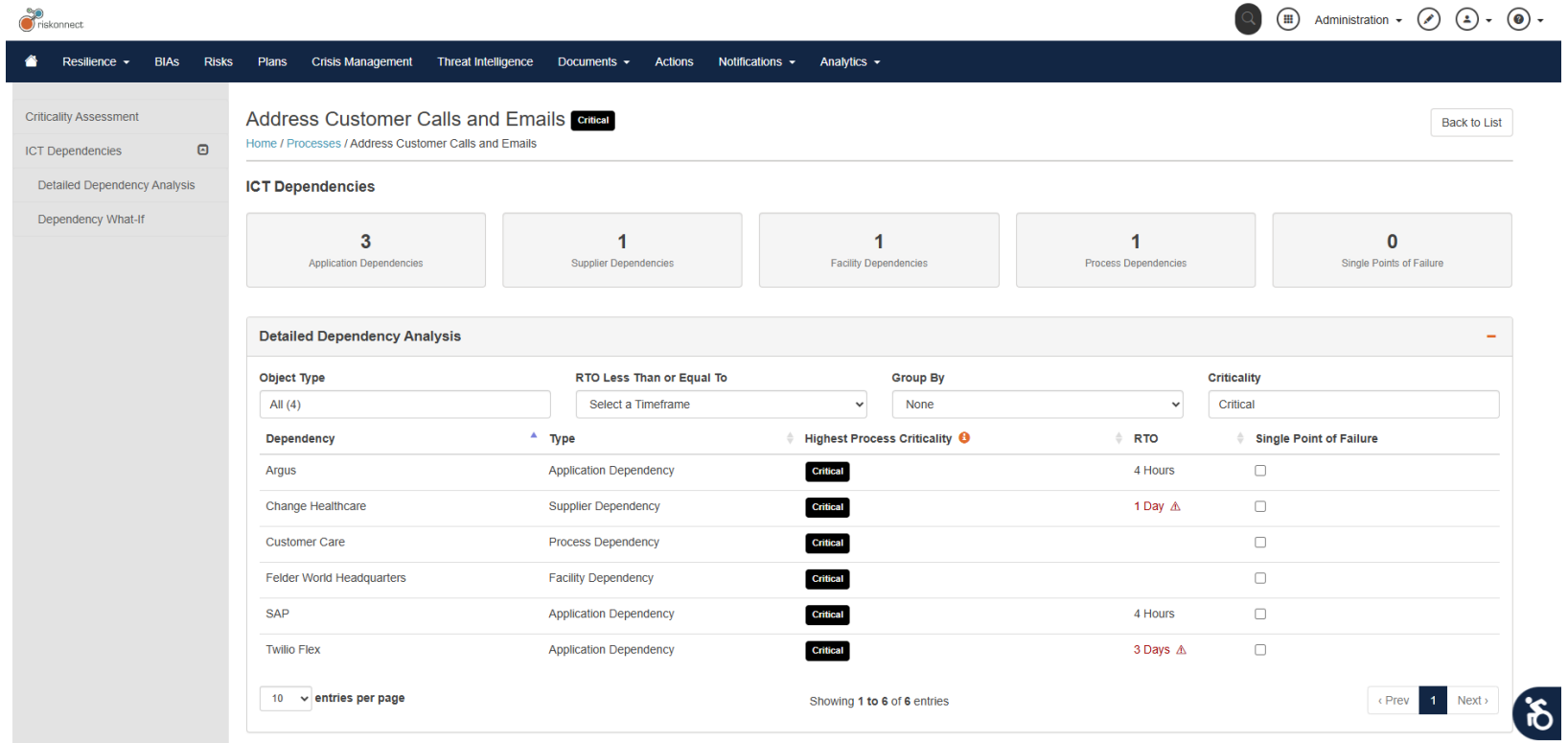
04 BIA Dependency Insight

05 Notifications at Scale

06 Export V2 & Open APIs

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What's New
Criticality Assessment

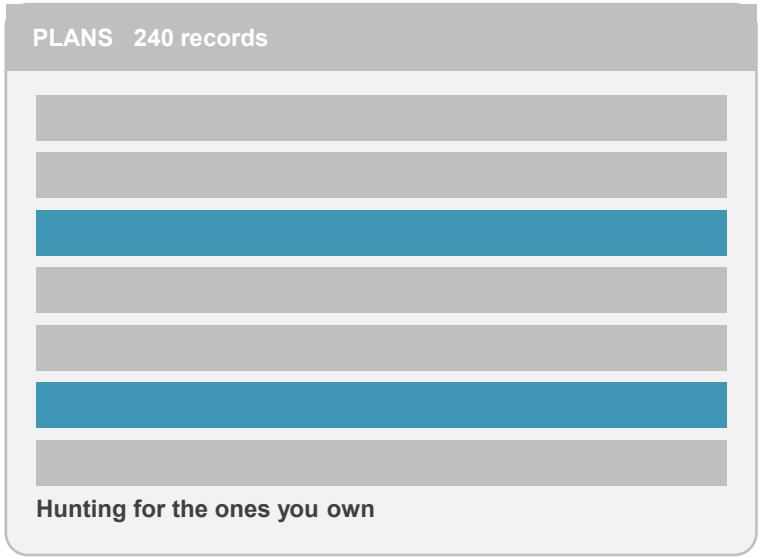


Know which processes truly matter and prove it to regulators.

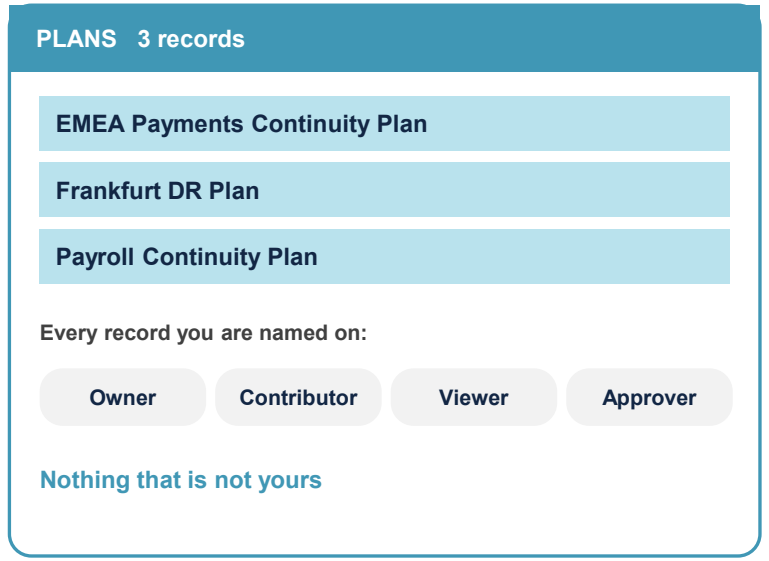
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What's New
Security & Permissions

BEFORE THIS RELEASE



NOW



Lists, search and picklists filtered

Edit rights show every field

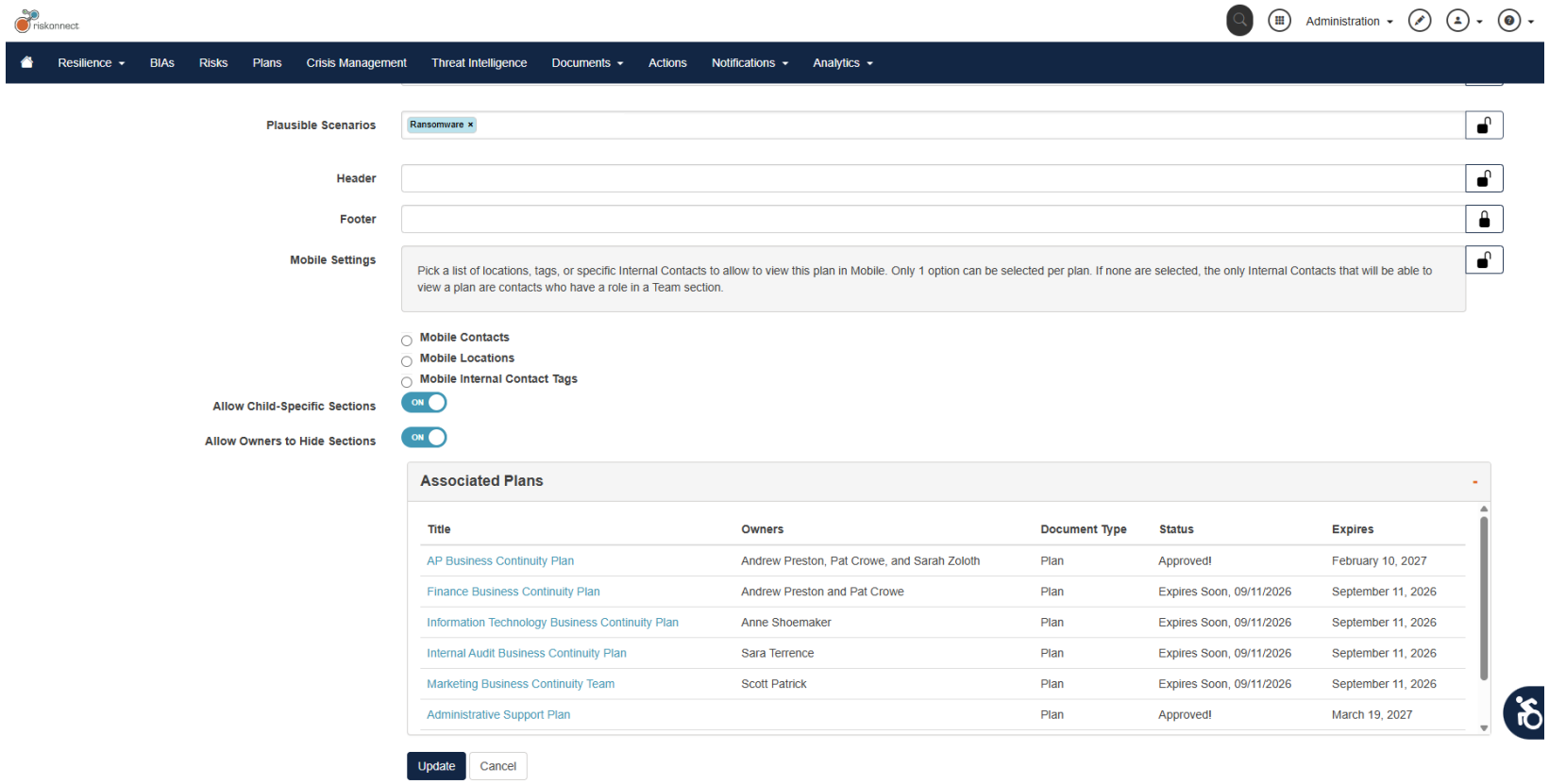
Library and notification control

Standardised roles across the platform, so least privilege no longer needs a custom workaround

Allow users to see the records they are responsible for. No more, no less.

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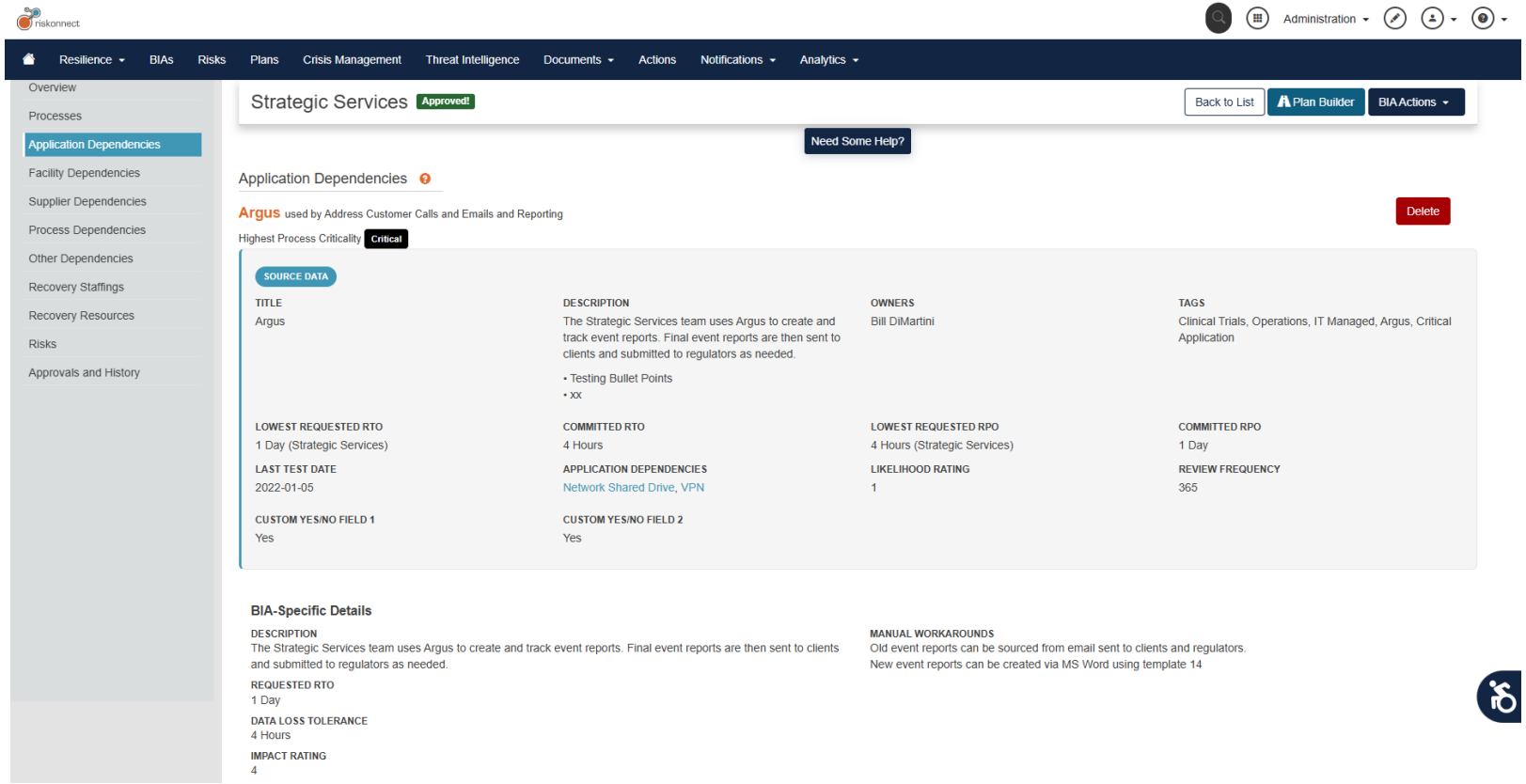
What's New
New Template Syncing



Maintain your standards across every Plan and Document.

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What's New
BIA Dependency Insight



Give assessors the dependency context they need to drive better decisions.

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What's New
Notifications at Scale

RESILIENCE GROUPS

- **Crisis Team** — 24 contacts
- **IT Recovery** — 18 contacts
- **Exec Comms** — 9 contacts

Membership maintained once

group-level sync

partial failures retry and reconcile

ALERTMEDIA

- Resilience - Crisis Team
- Resilience - IT Recovery
- Resilience - Exec Comms

EVERBRIDGE

- Resilience - Crisis Team
- Resilience - IT Recovery
- Resilience - Exec Comms

Groups you already had are never merged or altered

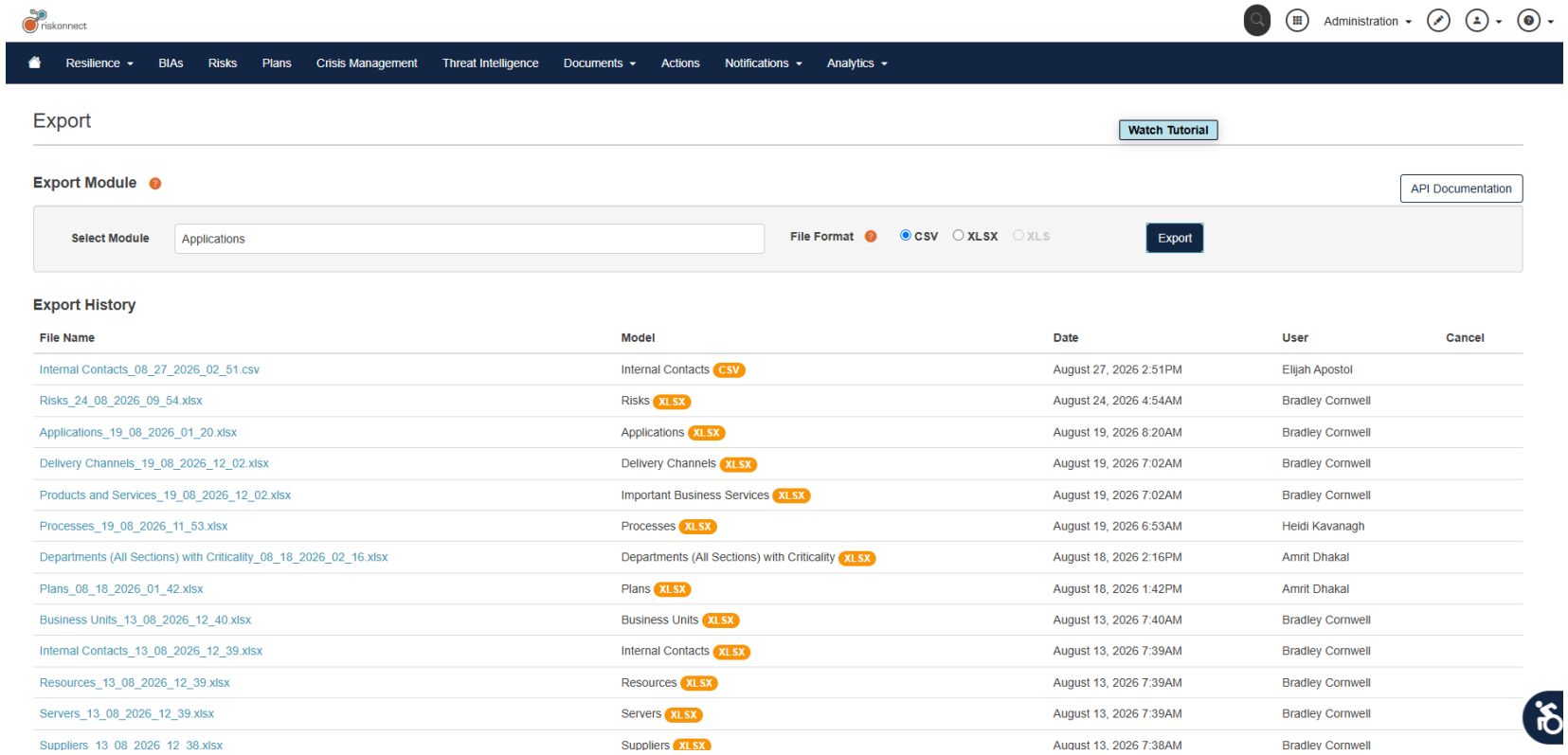
+44 20 7946 0958 OK

Country-aware phone formats validate on save, so fewer calls and texts fail on the day it matters

Reach the right people exactly when it counts.

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What's New
Export V2 & Open APIs



Move your data at scale, automatically, without babysitting it.

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By the Numbers . . .

400+
new ideas received

34
new features delivered

75
% of roadmap based on customer ideas

5
# of releases

20+
performance improvements

90
% of non-maintenance development

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What's Next | Key Enhancements & Improvements

01 Next Generation Insights

02 AI Assist for Long Text

03 Criticality Comparison



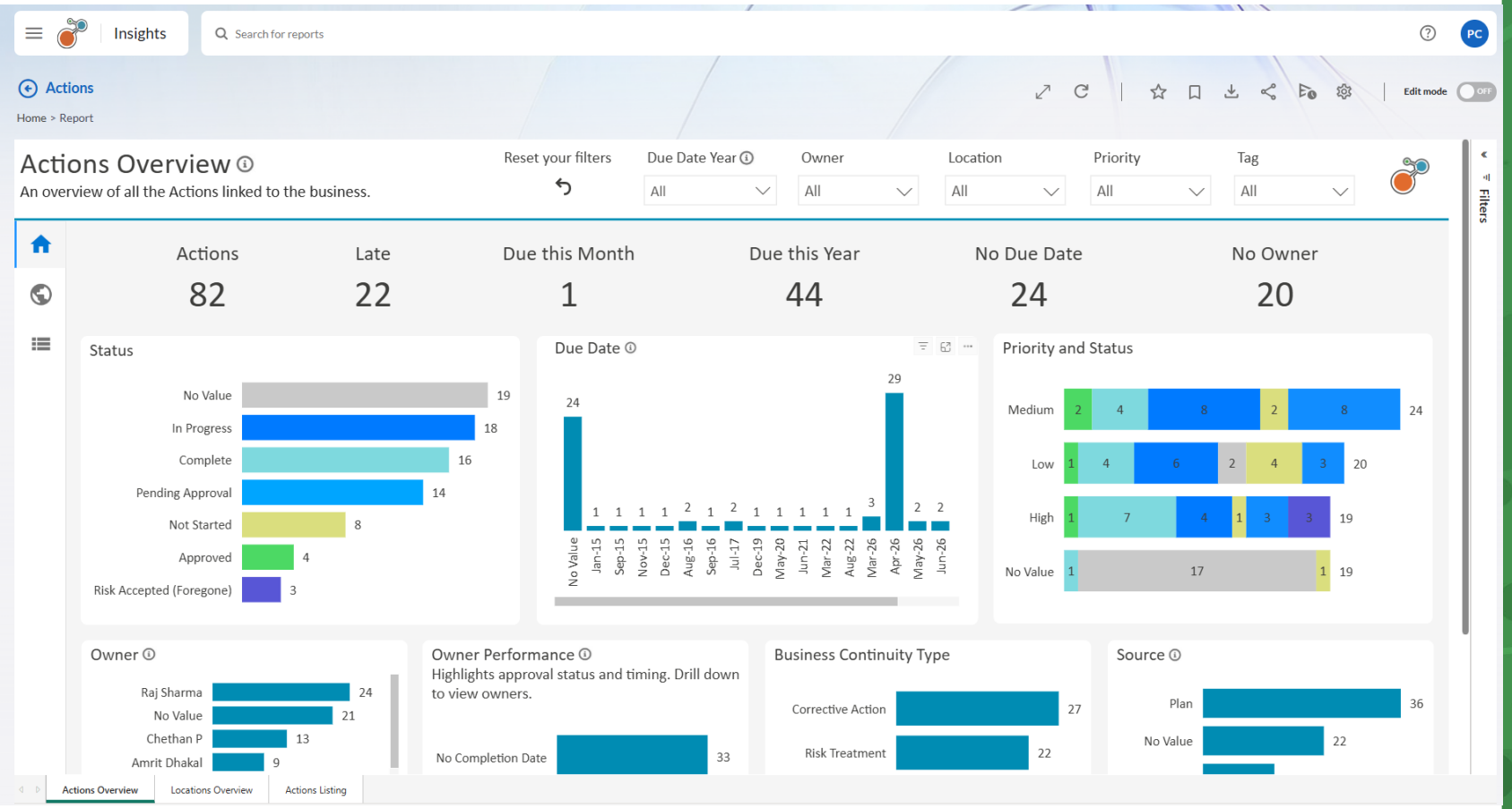
04 BIA Copilot

05 AI That Anticipates Disruption

06 Ask Your Program Anything

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What's New
Next Generation Insights



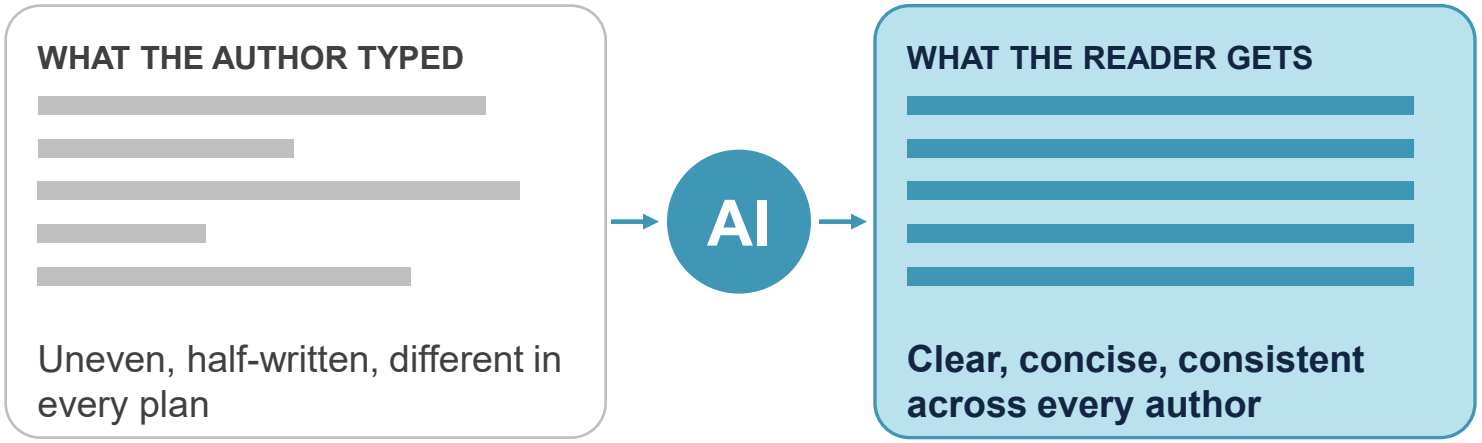
NEAR TERM

New reporting engine with drill-through standard dashboards and robust custom reporting.

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What's New

AI Assist for Rich & Long Text



Sharpen wording | **Tighten for concision** | **Improve clarity**

AI suggests. Your team decides what gets saved.

NEAR TERM

Turn a blank page into a solid first draft.

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What's New

Criticality Process Comparison

SAME PROCESS	ASSESSED IN	RATING
Payroll processing	Finance BIA	Critical
Payroll processing	HR Operations BIA	Critical
Payroll processing	Shared Services BIA	Medium
Payroll processing	EMEA Payroll BIA	Critical

One BIA rates it Medium. Three rate it Critical. Surfaced for review before an auditor finds it.



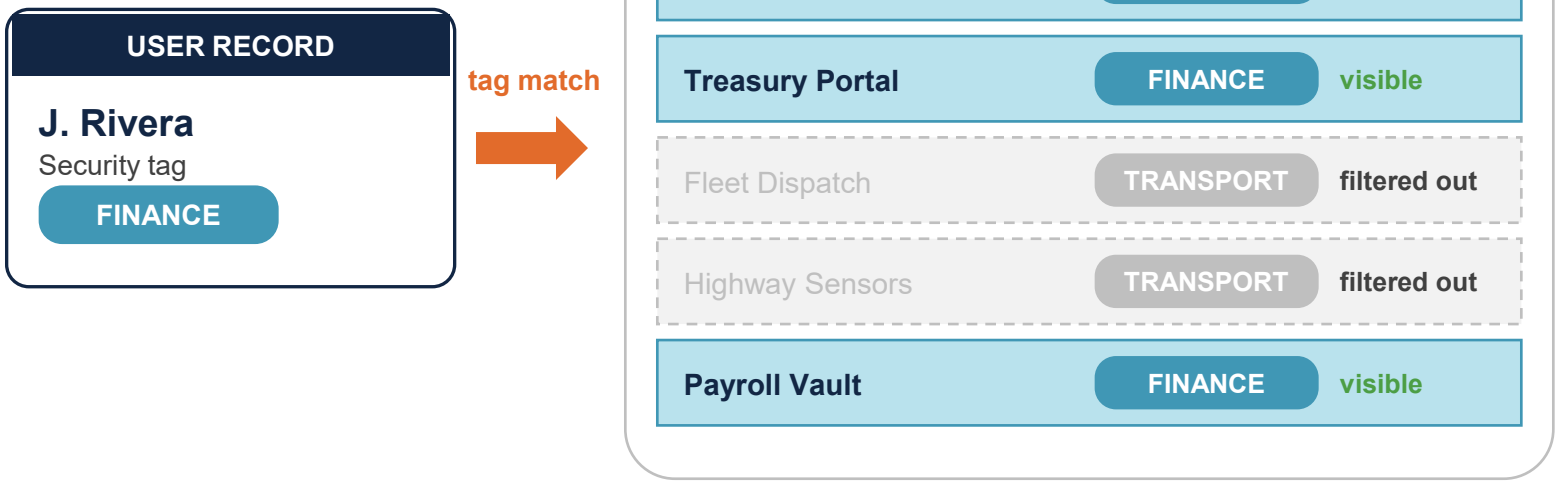
NEAR TERM

Prove your criticality ratings are consistent – instantly.

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What's New

Security for Advanced Access Control



Roles decide what you can do. Tags decide which data you can do it to.

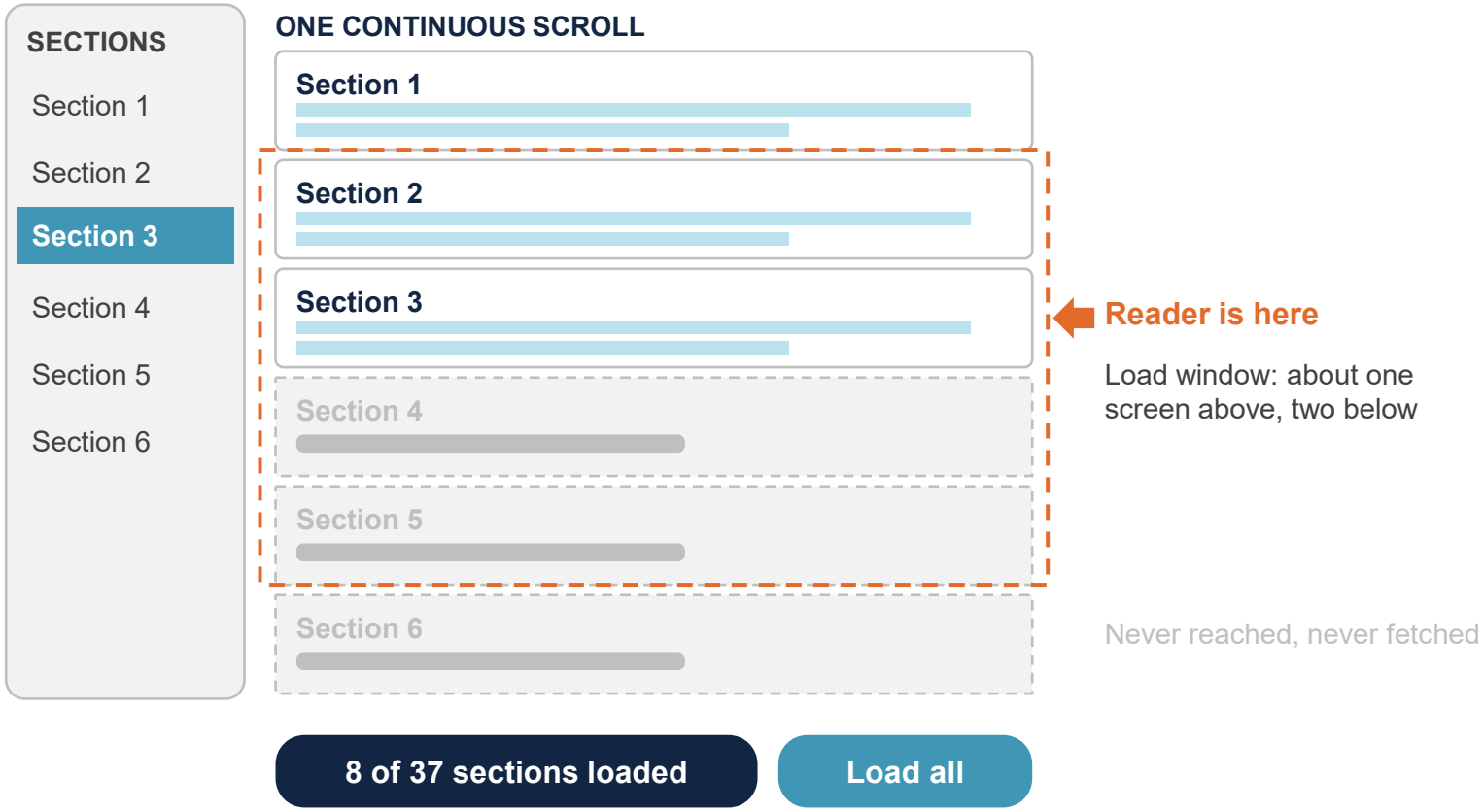
Built for organizations running several legal entities, or governments keeping departments apart

NEAR TERM

Separate sensitive data by entity, not just by role.

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What's New
Document Section Management with Scrollable View



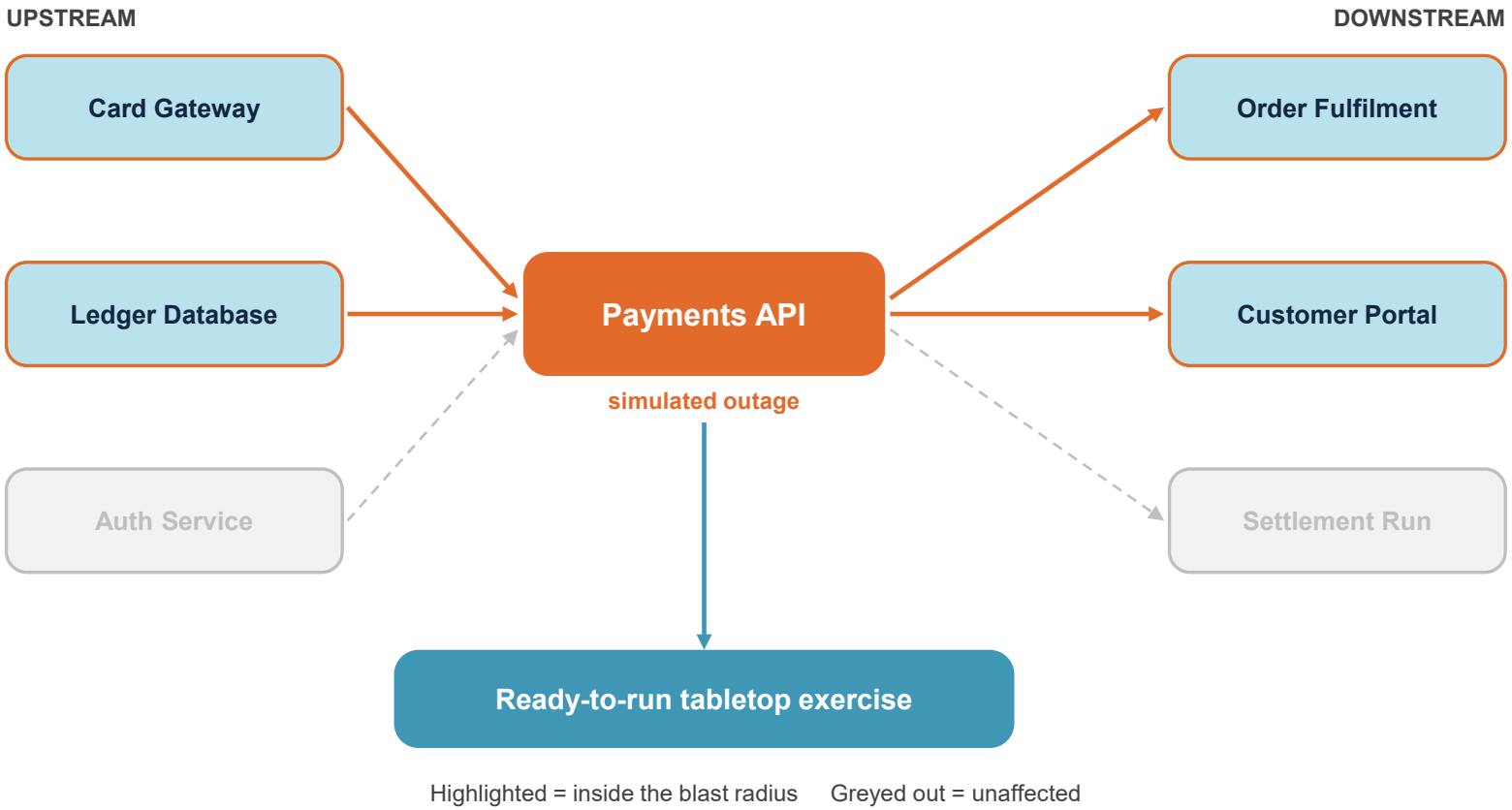
NEAR TERM

Read a full plan top to bottom again without the wait.

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What's New

AI that Anticipates Disruption



MID TERM

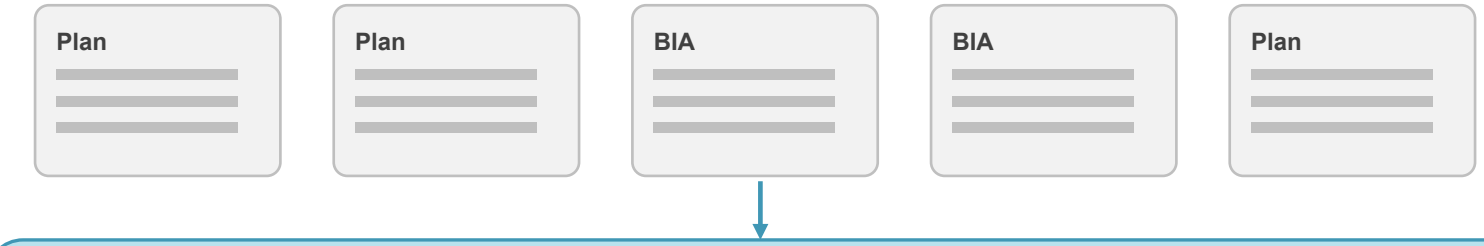
Find your failure points before an incident does.

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What's New
Ask Your Program Anything

? **Which plans depend on the Frankfurt data centre?**

asked once, across everything



3 plans and 2 BIAs name Frankfurt DC as a dependency.

Two have no failover strategy recorded.

Cited: EMEA Ops Plan (4.2) - Payments BIA - DR Plan Frankfurt

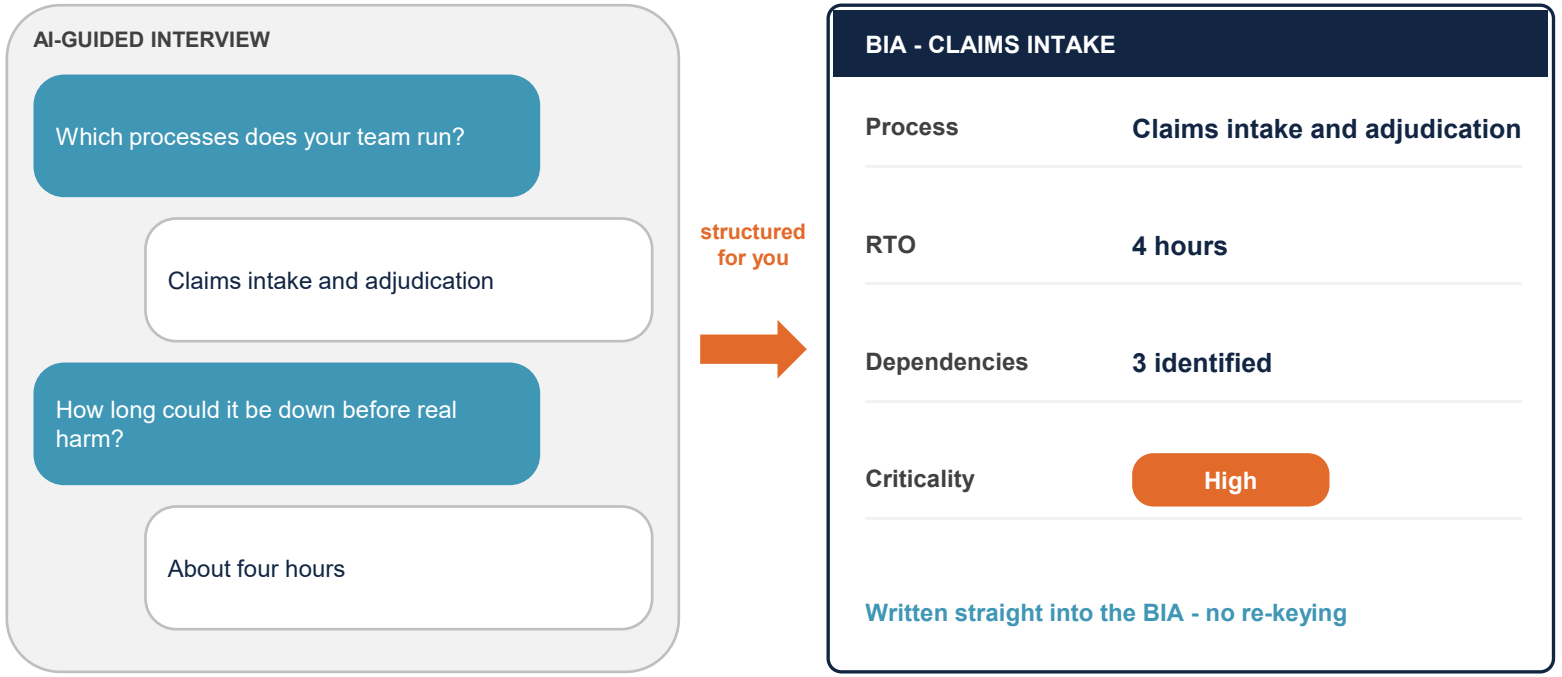
Or ask from your own approved LLM tool, via the Resilience MCP Server

MID TERM

Ask a question. Get the answer, even mid-audit or mid-incident.

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What's New
BIA Copilot



Same questions every time, so every BIA is comparable enterprise-wide.

MID TERM

Collect BIA data in a conversation, not a spreadsheet.

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Get involved!

- **Reach out** to your Customer Success Manager (CSM) to get started with new features
- **Set up** a roadmap stewardship session
- **Sign up** for the product council
- **Add ideas** to the portal
- **Join our Learning Sessions** for the latest product tips and tricks

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QUESTIONS

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CONNECT WITH ME

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