One Program, Many Stakeholders, Zero Silos



Titi Alfonso

AVP, Crew Medical and Pre-Employment Health Screening
Royal Caribbean Group

2026 Konnect

RCG and Riskonnect:

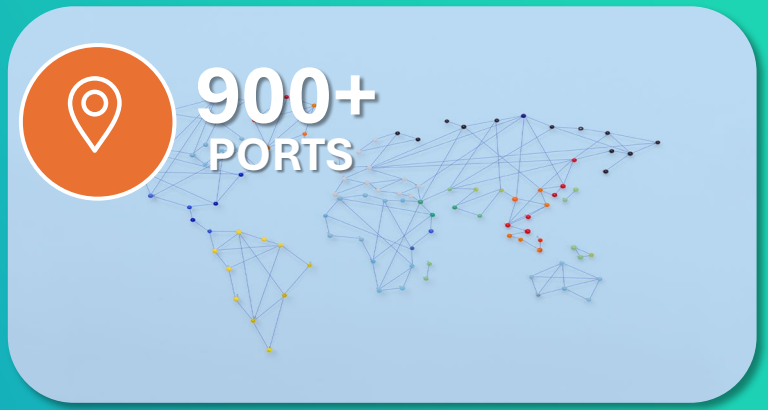
Collaboration and Partnership that Works



The Scale Behind the Operation









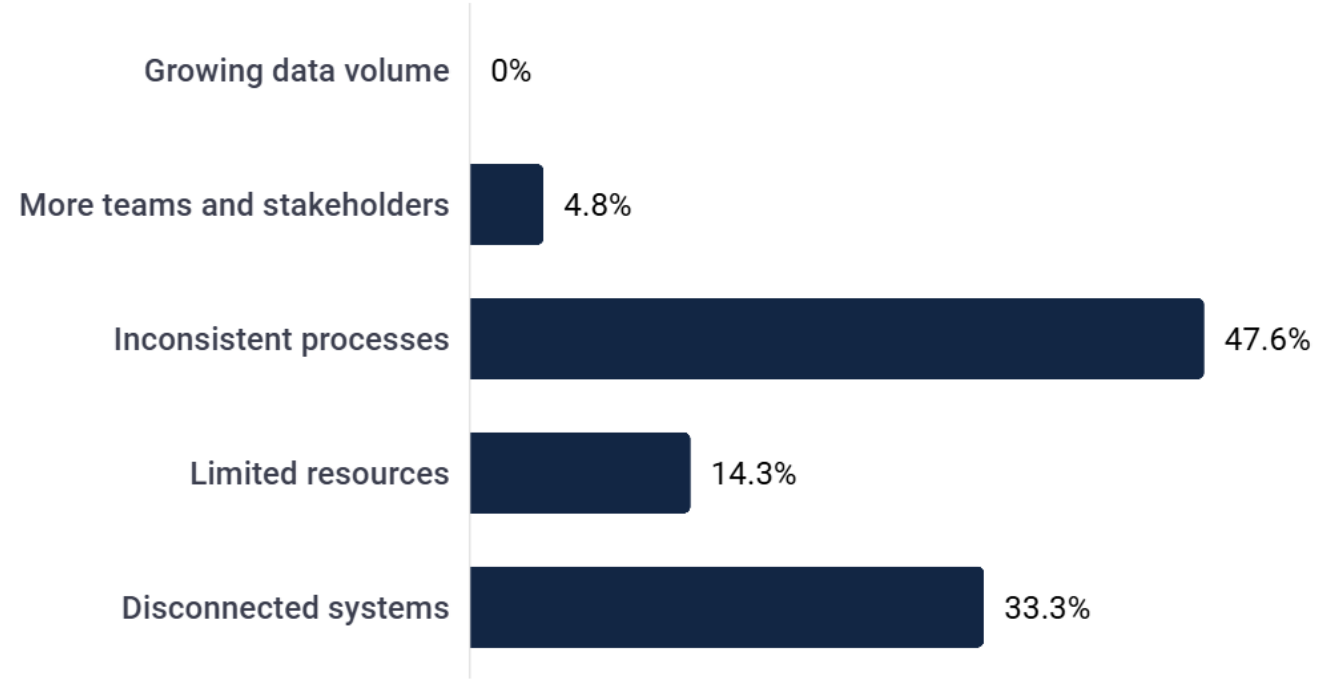




2026 Konnect

Royal Caribbean Group

What creates the greatest challenge when scaling a risk program?



21 total participants | 21 votes

1 / 1

Go to **pigeonhole.at**

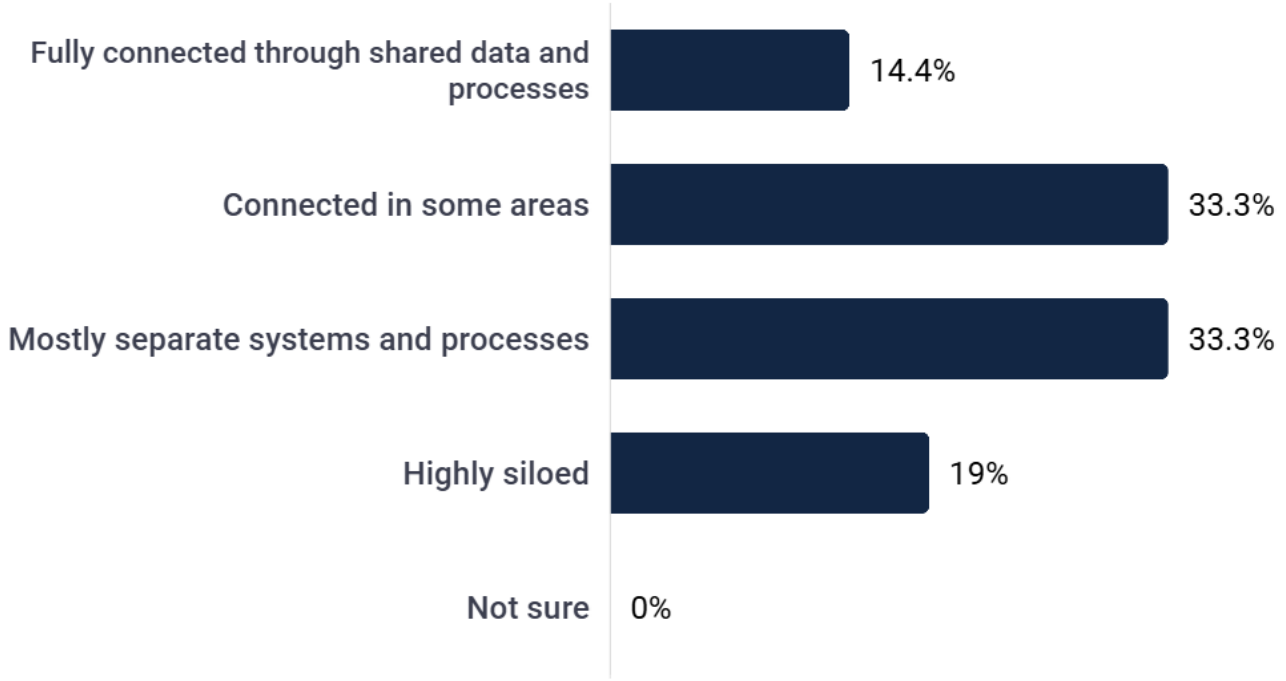
4120939

2026 KOnnect

Different responsibilities. Connected information.



How connected are your risk-related teams today?



22 total participants | 21 votes

1 / 1

Go to **pigeonhole.at**

4120939

2026 KOnnect

Manage by exception

1 Capture the right information

2 Monitor defined thresholds

3 Surface at-risk cases

4 Act before deadlines are missed

GOAL

80% of cases closed within 120 days

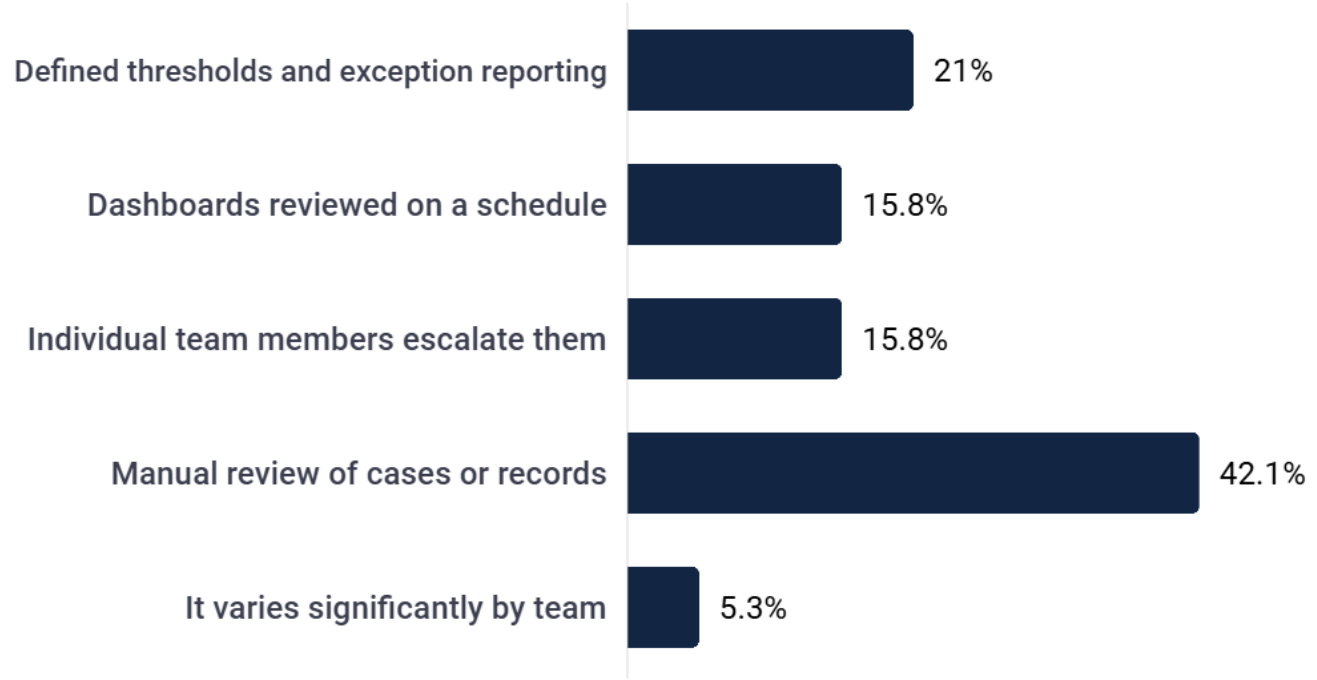
Early intervention

Review triggered at day 80

RESULT

40 days to address barriers and move the case forward

How does your team currently identify cases or issues that need attention?



21 total participants | 19 votes

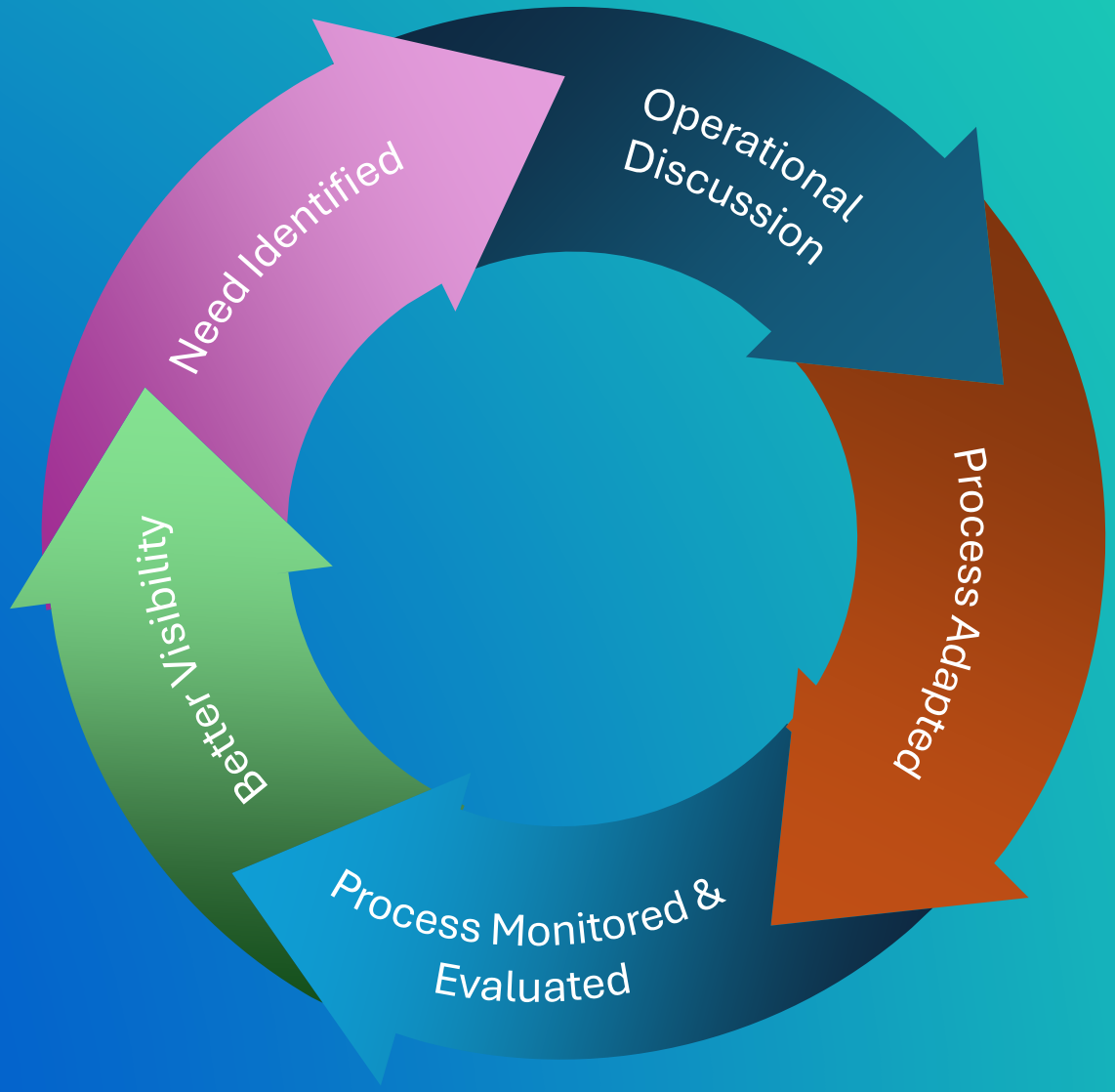
1 / 1

Go to **pigeonhole.at**

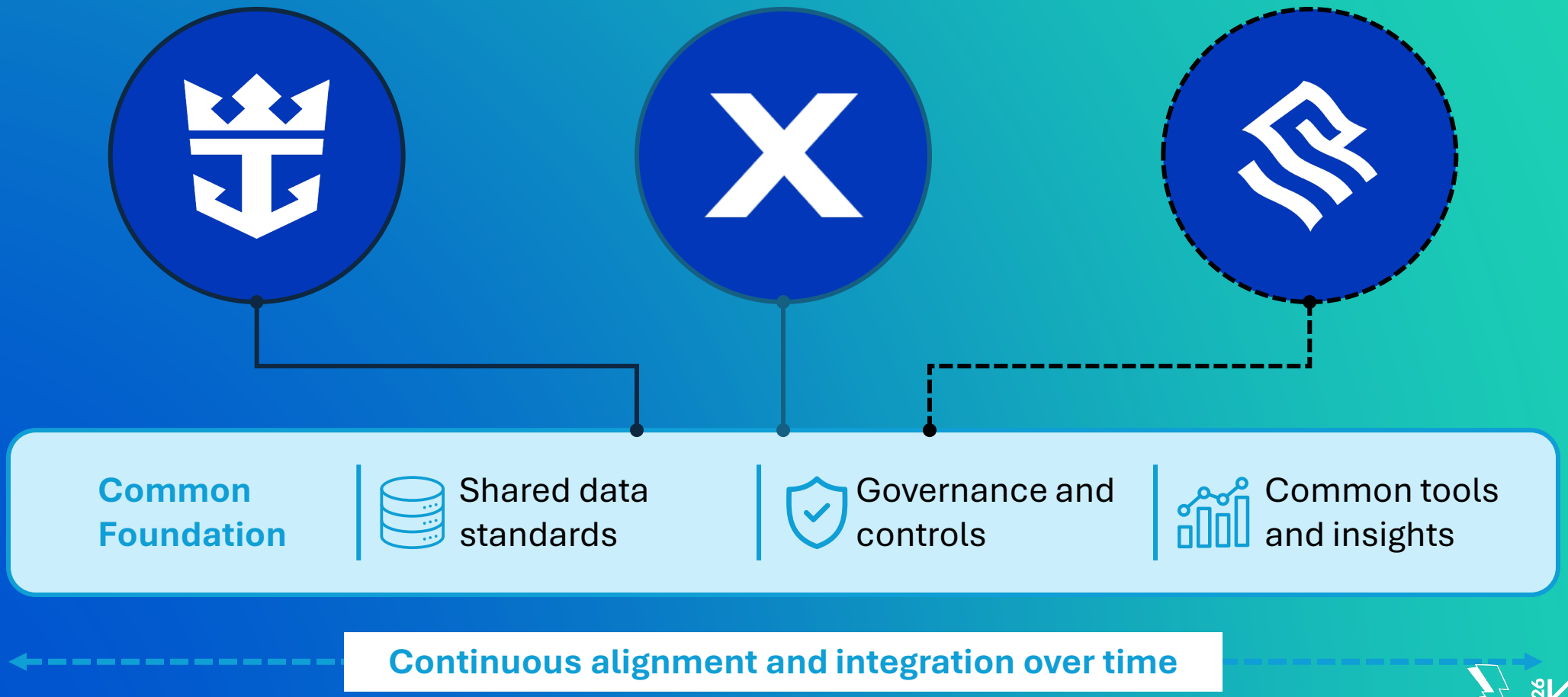
4120939

2026 KOnnect

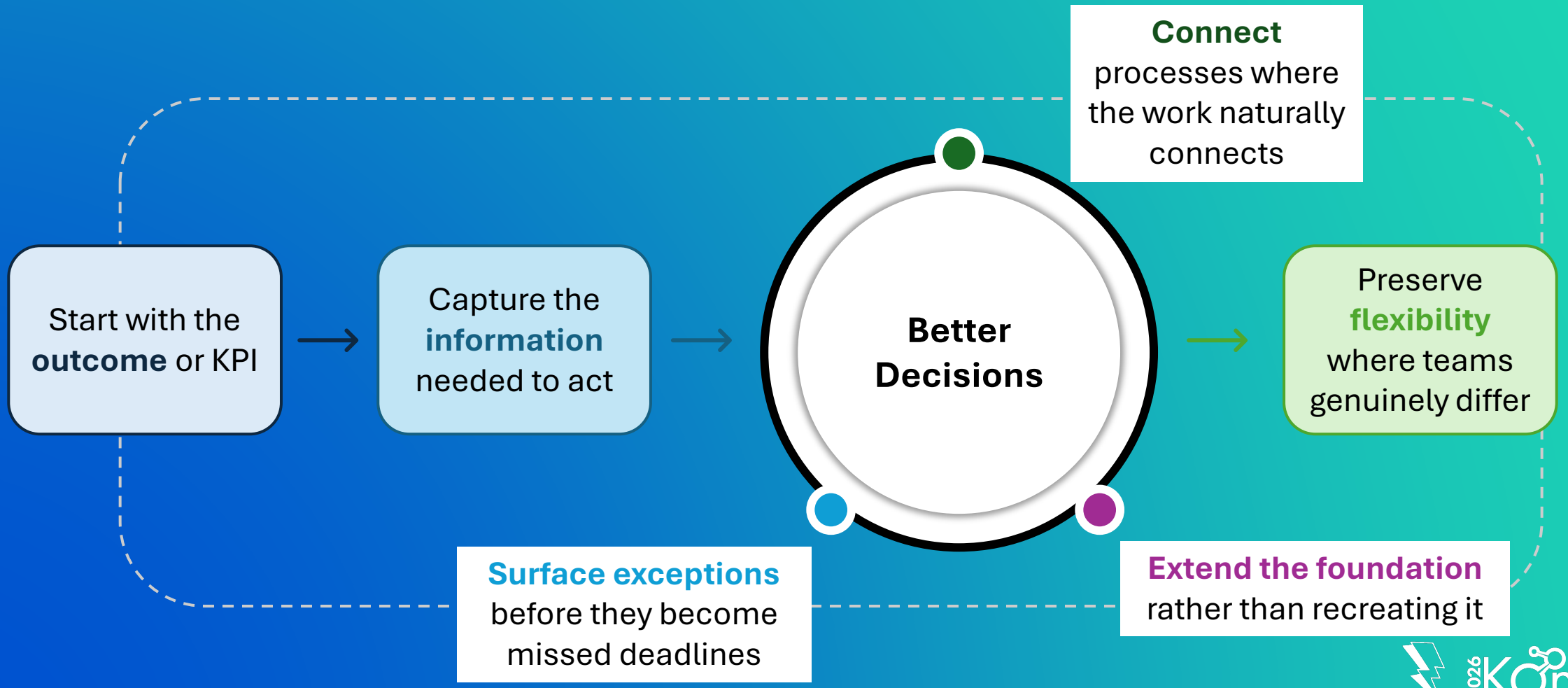
Build for the operation you have today



Use Case: Integrating Silversea



Design around decisions, not departments



QUESTIONS

2026 Konnect

CONNECT WITH ME

Titi Alfonso

halfonso@rccl.com

royalcaribbeangroup.com

in/hortensia-titi-alfonso-58992b3/

2026 Konnect


THANK YOU
2026 Konnect