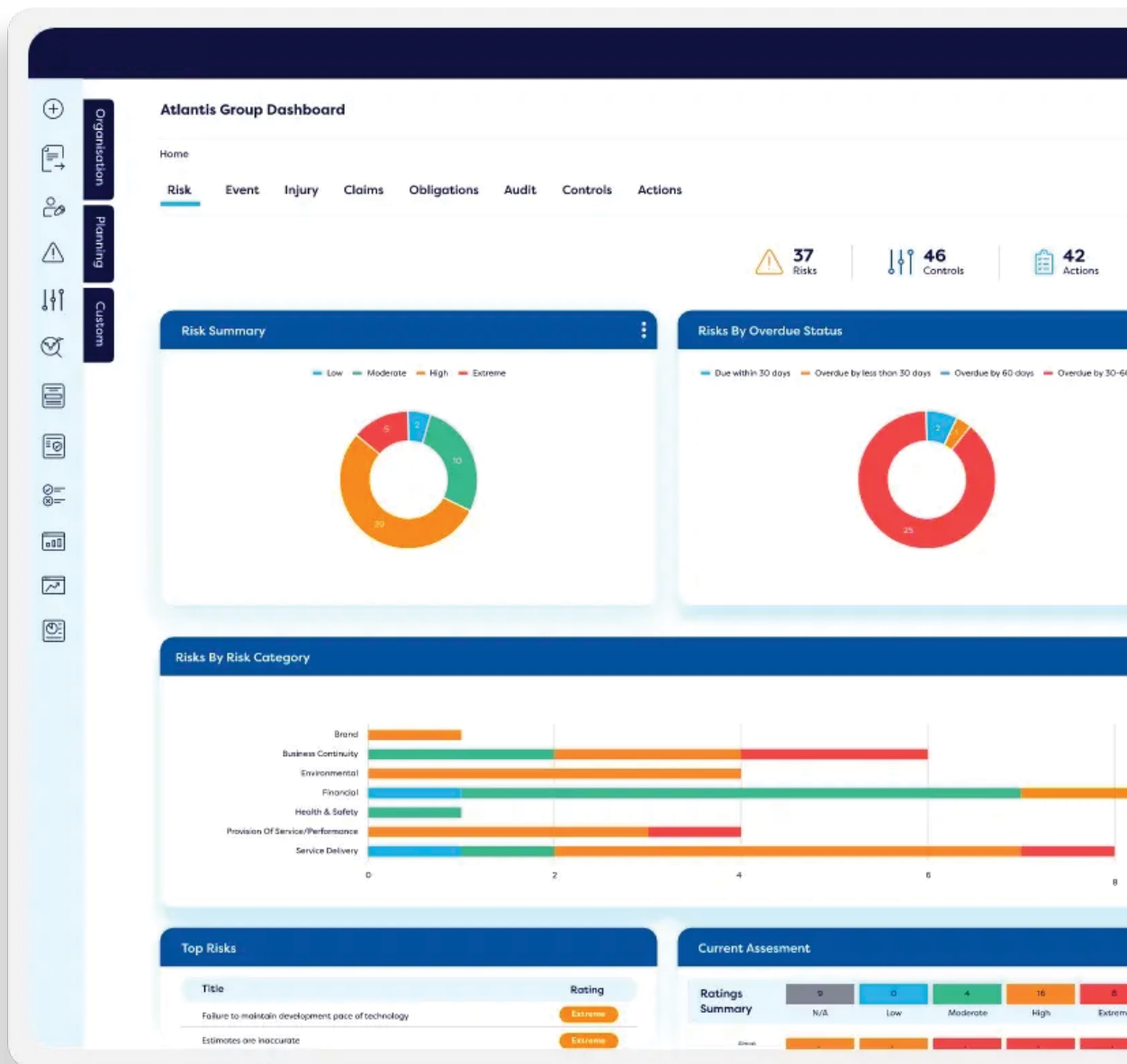


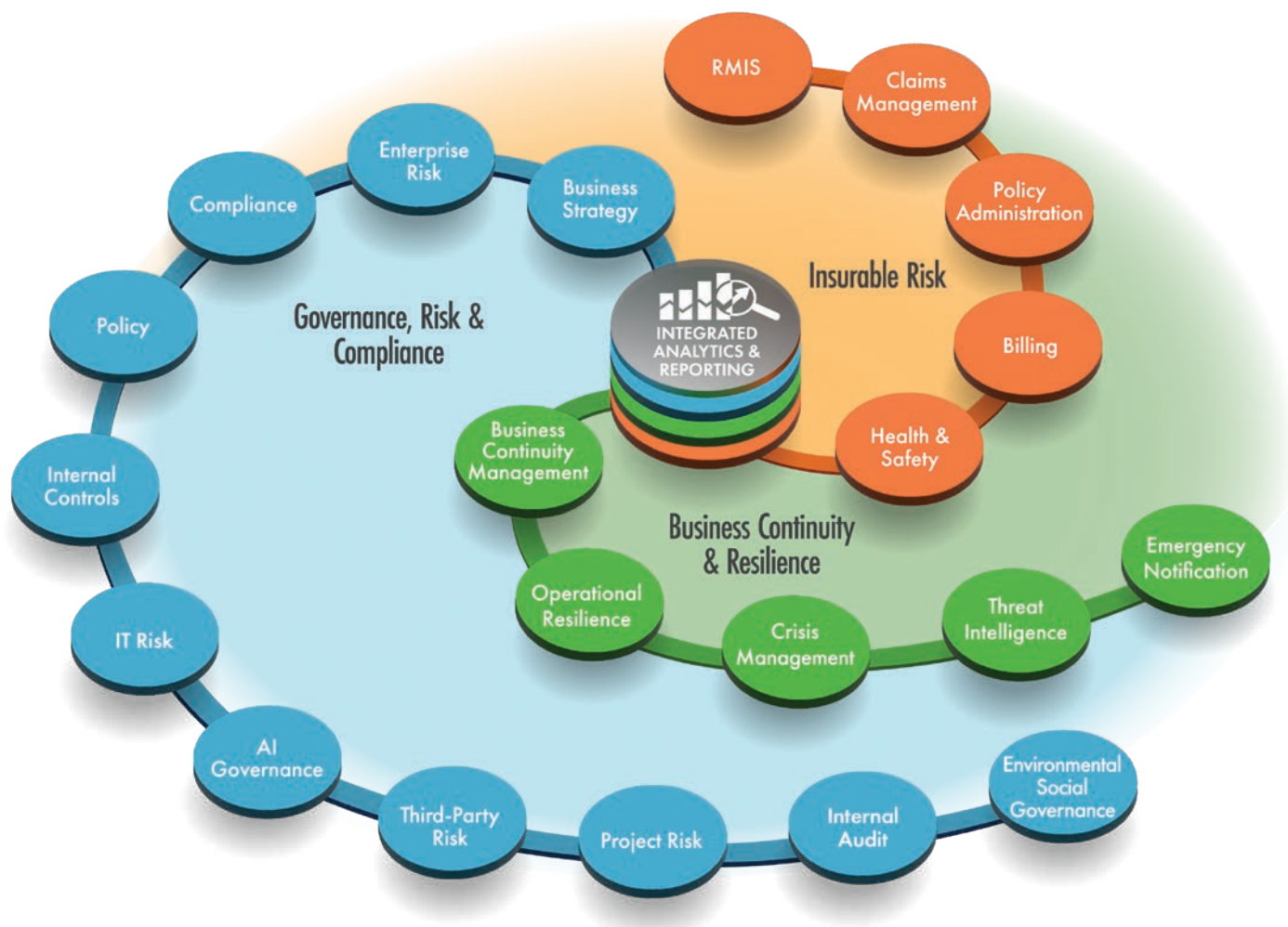
RISK UNDER ONE ROOF



One platform to manage risk and compliance across your organisation – and beyond



CONNECT THE DOTS FOR A VIEW OF RISK YOU'VE NEVER SEEN BEFORE



Our GRC platform offers the unique ability to map risk to business objectives and operational performance creating risk intelligence to support strategic decision-making.

Our cloud-based solution is highly configurable, flexible, and easy to use. Its integrated nature facilitates mapping across multiple GRC use cases in a single platform.

GOVERNANCE, RISK AND COMPLIANCE (GRC)

Enterprise Risk

Identify, track, and manage risk with confidence. Build risk registers, conduct risk assessments, and set controls and KRI's.

Compliance

Set up an obligations library and ensure compliance with regulations, policies and procedures. Manage regulatory change.

Policy

Create a digital library of live policies and manage approvals, escalations, and changes. Track expiry dates and collate attestations.

Internal Controls

Confidently demonstrate adherence to controls and control testing requirements for key regulations like SOC, COSO, Basel III, NIST, GDPR, and many more.

Internal Audit

Schedule and manage internal and external audits and effectively deal with findings and recommendations.

Environmental, Social, and Governance (ESG)

Plan and execute your ESG strategy and confidently report on the progress of key metrics and initiatives.

IT Risk Management

Manage cyber and IT risk, set controls to protect against threats and vulnerabilities and manage cyber incidents.

Third-Party Risk

Manage vendor onboarding, risk assessments, contracts, performance, and SLAs to control and mitigate third-party risk.

Project Risk

Manage risk across various projects and visualise risk at a project, programme and enterprise level to easily prioritise work, budgets, and resources.

Incident Management

Staff can report actual incidents, hazards and near misses online. Teams can conduct investigations, determine impact, and monitor cases until closed.

Business Strategy

Plan and execute your strategy by breaking it down into smaller tasks, projects, and actions with clear deadlines to easily track progress and performance goals.

AI Governance

Apply a structured methodology to demonstrate control of AI use – without limiting innovation.

BUSINESS CONTINUITY AND RESILIENCE

Business Continuity Management (BCM)

Establish business continuity plans for your critical processes. Perform BIAs and risk assessments. Conduct impact and gap analysis and implement BCM plans.

Operational Resilience

Model impact and vulnerability based on plausible scenarios to ensure resilience. View impact tolerance metrics and calculate your weaknesses.

Crisis Management

Turn crisis plans into actionable tasks and checklists to mobilise teams in an emergency. Encrypted chat and automated workflows ensure operations are back up and running quickly.

Threat Intelligence

Receive realtime alerts to global threats, their locations, and severity levels and respond faster with automated notifications, workflows, and alerts.

Emergency Notification

Disseminate timely and effective communications in an emergency when your primary channels are disrupted. Use message templates to tailor messages to geographic locations, facilities, teams, and roles.

INSURABLE RISK

Risk Management Information System

Consolidate real-time risk data to identify trends, emerging risks, and opportunities and manage insurance policies, claims and certificates to ensure you are covered.

Claims Management

Streamline the claims process from intake to final settlement. Use the tool to manage documentation, injury reporting, regulatory compliance, return to work processes, and workers compensation.

Policy Administration

Manage the insurance policy lifecycle, from inception through to renewals. Capabilities include anomaly detection, certificate management, and loss control.

Billing

Streamline the insurance payment process to efficiently service your policyholders and agents.

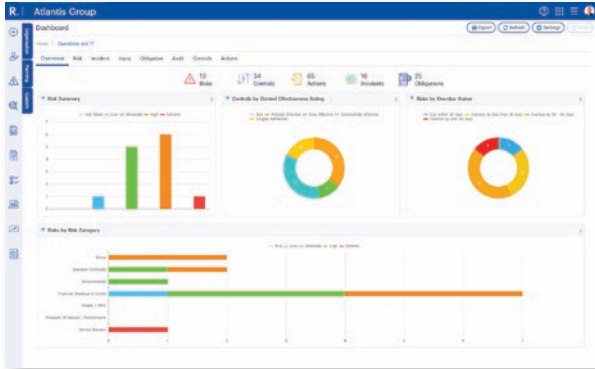
Health and Safety

Maintain health and safety registers, identify and deal with hazards and incidents and record actions to demonstrate compliance.

GRC CAPABILITIES

Enterprise Risk

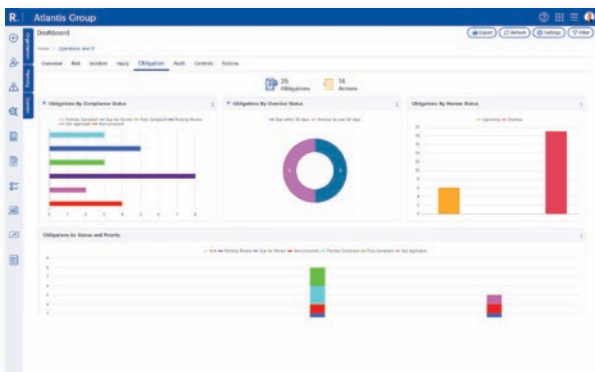
Identify, track, and manage risk, creating risk intelligence to support decision-making and resource and budget allocation.



- Create online risk registers with predefined frameworks to categorise, rate and monitor risk.
- Use automated workflows to approve and escalate risk and implement detailed risk treatment plans.
- Roll out risk assessments, surveys, and tasks online, with all data feeding directly into the tool.
- Pull data into the tool from other systems and sources via APIs to monitor risk.
- Establish control frameworks in line with ISO 31000, COSO and SOX.
- View comprehensive dashboards and reports for risk analysis and link risk to strategic objectives.

Compliance

Identify and effectively manage your compliance obligations and provide demonstrable proof of regulatory change and policy adherence.



- Build an obligations library of applicable legislation, regulations, policies, and procedures.
- Monitor compliance, manage regulatory change, and use workflows to implement corrective actions.
- Adhere to globally recognised compliance frameworks, like ISO standards, GDPR, NIST, HIPAA, PCI, and AICPA SOC requirements.
- Automate processes for conflicts of interest, anti-bribery, gifts and hospitality, and sanctions checks.
- Access dashboards and reports to analyse your compliance profile.

Policy

Manage the complete policy lifecycle from creation, review, and approval to publishing and attestation.

Policy Code	Policy Title	Policy Type	Responsible Officer	Priority
P01	Gender Equality Policy	Internal Policy Document	Joe Smith - Director, Global Operations	High
P02	Internet and Email Policy	Internal Policy Document	Tom Jones - Managing Director	Medium
P03	Working from Home Policy	Internal Policy Document	Joe Smith - Director, Global Operations	High
P04	Leave Policy	Internal Policy Document	Michelle Jones - Sales Director	Low
P05	HR Manual	Internal Policy Document	Joe Smith - Director, Global Operations	Medium
P06	Asset Protection	Internal Policy Document	Michelle Jones - Sales Director	Medium
P07	Physical Transactions with Suppliers	Internal Policy Document	Oliver Chen - HR Manager	High
P08	Security Policy	Internal Policy Document	Joe Smith - Director, Global Operations	High
P09	Insurance Policy	Internal Policy Document	John Smith - CFO	Medium
P10	Working from Home Policy	Internal Policy Document	Michelle Jones - HR Coordinator	High

- Set up an online library of all current policies.
- Use automated workflows to facilitate the policy approval and sign-off process.
- Set controls to monitor expiration dates, policy revisions, and outstanding actions.
- Track version control and version history.
- Implement violation and issue management workflows.
- Obtain online attestations to ensure compliance.
- View dashboards and reports to understand policy status.

Internal Controls

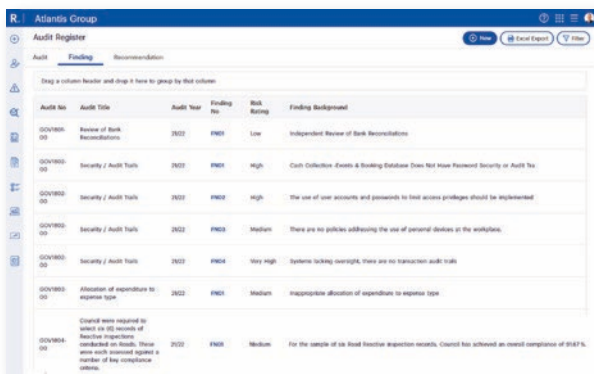
Implement, track, and monitor controls and control testing to seamlessly manage cross-jurisdictional requirements and demonstrate compliance.



- Establish controls to manage risk and ensure your operations align with standards and regulations.
- Schedule and manage regular control checks and testing and capture the findings.
- Implement controls to align with key regulatory frameworks, like SOX, COSO, ISO 27001, GDPR, Basel III, PCI DSS, HIPAA, DORA, and NIST.
- Provide proof of compliance to regulators to avoid hefty fines and penalties.

Internal Audit

Schedule and manage internal and external audits and inspections and implement recommendations for the findings identified.



- Build a centralised, searchable audit register.
- Capture audit findings online and use automated workflows to implement corrective actions.
- Audits can be linked back to any associated risks or compliance obligations.
- Automated reminders ensure you never miss an audit, and notifications are sent for outstanding and overdue actions.
- Dashboards & reports provide a complete overview of your audit universe.

IT Risk Management

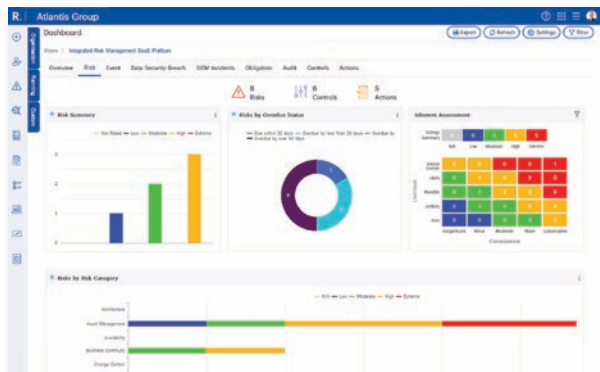
Manage cyber, IT, and data privacy risk and implement the necessary controls and policies.



- Create an online cyber risk register to monitor and manage cyber and IT risk, threats and vulnerabilities.
- Implement best practices for cyber incident management.
- Set the necessary controls to reduce cyber risk and perform control testing.
- Utilise best-practice frameworks to manage data privacy regulations, like GDPR, PCI, DSS, and NIST.
- View dashboards and reports to build a holistic view of cyber risk.

Third-Party Risk

Ensure the vendors, suppliers, and third parties that you depend on are not exposing your organisation to unnecessary risk.



- Roll out vendor risk assessments, questionnaires, and surveys online with all data feeding directly into the platform.
- Monitor vendor performance against SLAs, KPIs, and scorecards.
- Standardise your supplier onboarding process, capturing key credentials to compare and rate vendors.
- Build an online vendor risk register and set controls to monitor risk.
- External-facing portal enables third parties to complete assessments online

Project Risk

Effectively manage project risk. Visualise risk at project, programme, and enterprise levels and understand the relationships between risks to make more effective decisions.



- Formulate project risk registers and conduct online risk assessments.
- Confidently predict project costs, time frame, and variability.
- Use reports, dashboards, heatmaps, bow-tie visualisations, and Monte Carlo analysis to understand risk exposure and make the right decisions to keep projects on track.
- Collaborate on multiple projects to ensure that goals are met and tasks are on schedule and in budget.
- Optimise where and how resources are allocated.

ESG

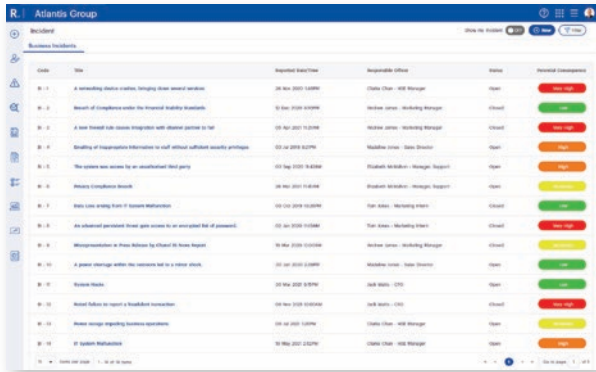
Plan and execute your ESG strategy and confidently report on the progress of key metrics and initiatives.



- Create an ESG strategy based on your goals and objectives.
- Monitor ESG risk and implement controls and corrective
- Implement-best practice ESG-related incident reporting.
- Track compliance against ESG-related obligations.
- Report on the progress of key ESG initiatives through insightful dashboards and reporting.

Incident Management

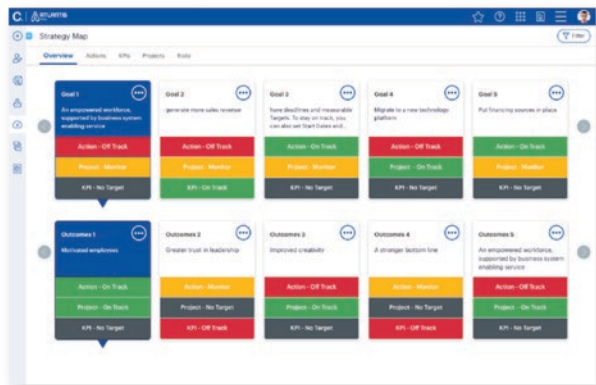
Capture incidents, events, and near misses in real-time and manage cases through to resolution.



- Log incidents and near misses online or via the mobile app.
- Conduct investigations to determine impact and implement controls and treatment actions.
- Utilise automated workflows for approvals, signoffs, and escalations.
- Trace incidents back to the originating risks.
- Incident reporting portal for vendors, third parties, and anonymous whistle blowing.
- View dashboards and reports to understand the source of incidents to reduce future occurrences.

Business Strategy

Turn your strategy into reality. Develop and execute your strategy, measure ongoing business performance, and achieve your strategic goals and objectives.



- Break down your strategic plans into smaller programmes, projects tasks and actions and allocate them out across the organisation.
- Set budgets, timelines, and KPIs and log dependencies and potential risks for each stage.
- Get a bird's-eye view of your strategic plan and the progress made.
- Set controls for missed deadlines and overspends to resolve issues and keep plans on track.
- Monitor strategic risk and implement corrective actions.

AI Governance

Gain complete oversight of AI usage while enabling safe, compliant innovation.



- Reduce risk with continuous oversight as AI adoption grows across your organisation.
- Stay compliant by automating governance processes and keeping audit-ready records that adapt to evolving regulations.
- Centralise AI risk detection so legal, procurement, and security teams can quickly assess whether AI aligns with business goals.

BUSINESS CONTINUITY AND RESILIENCE CAPABILITIES

BCM

Prepare for unexpected disruptions and ensure long term sustainability.



- Establish BCM plans and launch them during a crisis to maintain critical business operations, limit downtime, and recover quickly.
- Leverage best-practice templates, workflows, and forms to align your BCM process with ISO 22301.
- Perform risk and business impact assessments and map dependencies.
- Conduct scenario and vulnerability testing to identify gaps and make improvements.
- Conduct resilience testing exercises and conduct business process modelling to prepare for a wide range of disruptions.
- Develop meaningful scorecards, dashboards, and reports that summarise key performance and risk indicators.

Emergency Notification

Share timely and effective communications to protect your people and operations throughout the course of a crisis.

- Push tailored messages to geographic locations, facilities, teams, roles, and more.
- Access a backup channel if your primary communication channels are disrupted or compromised.
- Deliver communications, including prescheduled messages, via voice, email, SMS, and WhatsApp.
- Use message templates to get communications out quickly and record the safety status of staff.
- Send surveys and reminders to increase your response rate.

Crisis Management

Instantly turn plans into actionable checklists to operationalise your response team in a crisis.

- Create incidents and activate response plans online or via your mobile phone and coordinate crisis response.
- Build incident templates with relevant plans, owners, and key data to speed up incident logging time.
- Securely collaborate with your team via encrypted chat when normal communication channels are disrupted.
- Tack and manage the tasks within your activated plans.
- Automated workflows notify active responders when an incident is launched.
- Keep tabs on everything happening during a crisis with dashboards, reports, visual task bars, and Gantt charts.

Operational Resilience

Empower your teams to prevent, withstand, respond to, and learn from operational disruptions.

- Identify critical business processes and conduct plausible scenario testing to understand impact and vulnerability.
- Map customer segments to specific obligations, delivery channels, products, and services to understand the impact.
- Understand the consequences of downtime on customers, the market, and internal operations.
- Reassure senior leaders and regulators with robust best-practice operational resilience plans.

Threat Intelligence

Monitor global threats in real time and understand the context and impact so you can respond faster.

- Configure automatic alerts and workflows that are triggered when specific threat conditions occur.
- Pull in data from multiple sources, such as news feeds, government agencies, regulators, social media feeds, and more.
- Use a single viewpoint to see all threat categories, ranging from natural disaster to civil unrest and crime.
- View live threat maps to understand details and severity.
- Respond immediately to threats by notifying the right people through automated workflows and alerts.
- Easily create new incidents and send mass notifications.

INSURABLE RISK CAPABILITIES

Risk Management Information System (RMIS)

Automate processes and turn risk data into valuable insights to drive strategic advantage and support decision-making.



Claims Management

Streamline the claims process from intake to final settlement and automate processes to shorten the claim lifecycle.

- Log claims and the resulting actions online and get instant data validation and escalation.
- Centralise claim files, legal documents, and injury reports in an online repository.
- Formalise processes for reserve management, workers compensation, and return to work procedures.
- View comprehensive dashboards & reports on claim status and progression.
- Streamline communications with claimants via a dedicated portal and texting services.

Billing

Streamline the insurance payment process to efficiently service your policyholders and agents.

- Create invoices, identify late payments, and trigger follow-up action.
- View instalment plans, fees, commission payments, and billing transactions from any device.
- Formalise processes for account & policy billing, accounts receivables & accounts payables, commission billing & deductible billing, and instalment and invoice automation.
- Make self-service payments such as EFT, credit cards, checks, and cash, through a mobile-enabled portal.
- Automated workflows and action & task management automate the entire billing process and teams can visualise financial details via reports & dashboards.

- Consolidate real-time risk data to identify trends, emerging risks, and opportunities and conduct root cause analysis.
- Understand the relationships between critical risks and the impact on the organisation and identify cost-savings, efficiencies and opportunities that previously may have gone unnoticed.
- Automate certificate management, claims administration, incident management, and insurance management.

Policy Administration

Manage the insurance policy lifecycle, from inception through to renewals.

- Create operational savings with embedded analysis of premiums, risks, and deductibles.
- Provide brokers, agents, and insureds with self-service access to policy information and reports.
- Firms can design underwriting rules and workflows to support automate labour-intensive underwriting tasks.
- The software facilitates processes for certificate management, anomaly detection, and loss control.
- Get notifications of upcoming regulatory changes that affect policies to ensure you remain compliant.

Health and Safety

Improve safety, reduce future incidents, and cultivate greater safety awareness.

- Track and monitor every step of a safety audit to ensure compliance and measure progress.
- Use safety and incident data to prove regulatory compliance with claims guidelines.
- Capture and manage incidents consistently with online forms and escalation workflows.
- Conduct root cause analysis to lower incident rates and improve safety.
- Eliminate duplicate work and improve data accuracy with survey-style intake questionnaires and automatic data validation.
- Speed up response time with real-time access to critical information.

10 REASONS TO CHOOSE OUR GRC PLATFORM

Our configurable, cloud-based solution facilitates a collaborative approach to risk enabling your entire organisation to feed into your GRC programme to create a risk-aware, accountable culture.

-  **One Integrated, Cloud-Based Platform**

The platform is built from the ground up using single-source code. This enables complex mapping between governance, risk, compliance, strategic planning, and project management, providing deeper insights and risk intelligence.
-  **Modular and Scalable**

The modular nature of the solution enables organisations to start out by implementing modules that meet their immediate needs, then scale and grow. Typically, our clients start out with core modules, like Risk Management, Compliance, and Incident Management and add more functionality as and when required.
-  **Highly Configurable**

Our platform is highly configurable, which means admins can easily amend reports, menus, and dropdowns to meet the bespoke needs of the organisation without costly professional services fees. This allows organisations to adopt our out-of-the-box solutions quickly and further customise them as the solution becomes embedded.
-  **Out-of-the-Box**

Structured best-practice frameworks, online forms, out-of-the-box templates, automated process workflows, and live dashboards and reports make it easy for GRC professionals to collate the information they need from stakeholders across the organisation to get a holistic view of risk and compliance.
-  **API Integrations**

The Riskconnect solution enables you to pull in data from other systems and sources via APIs – enabling you to set controls and KRIs against live transactional and operational data and view regulatory content updates. You can also link the tool to your active directory, enabling employees to select staff, departments, and locations when logging risks and incidents and for escalations and approvals.
-  **Link Risk to Strategic Goals and Performance**

Most organisations are willing to accept a certain level of risk in pursuit of their enterprise performance goals and strategic objectives. The Riskconnect solution is one of the few GRC platforms that enables teams to plan and execute their strategic objectives alongside risk management in the same platform to understand the impact of risk on organisational strategy and performance.
-  **Rapid Time to Value**

Our solutions can be implemented quickly for fast return on your investment. Our average go-live time is around three months and can be even faster for out-of-the-box implementations.
-  **Risk Intelligence**

The solution provides risk and compliance teams with the insight they need to protect the business, navigate uncertainty, and advise leadership teams on the best course of action through a series of insightful dashboards and reports.
-  **Industry Recognised**

Riskconnect's GRC platform is recognised by a number of leading analyst and review organisations, including Gartner, Forrester, Chartis Research, G2, and Capterra.
-  **Committed Customer Support**

Our customer support team is there for you through every step of your implementation to ensure you get the most out of the Riskconnect platform. We deliver solutions for those struggling with spreadsheets, as well as large-scale enterprise-level implementations.

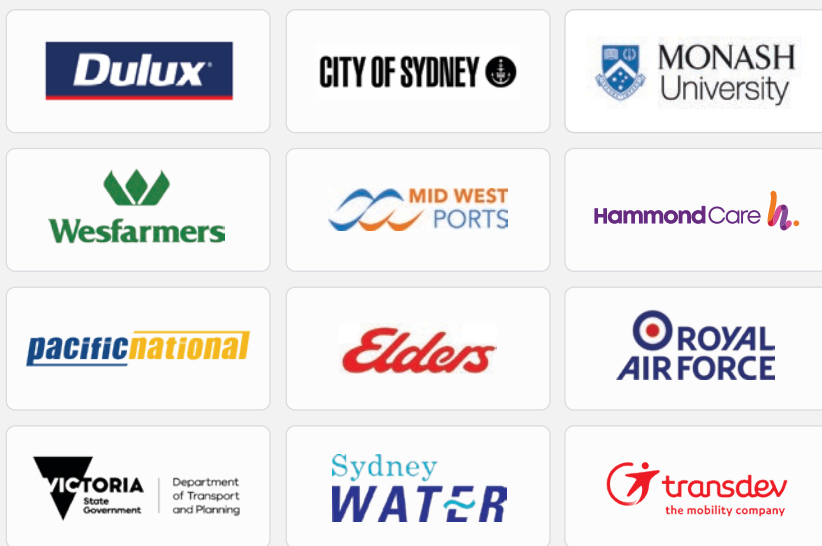
WHO WE WORK WITH

We work with a vast array of organisations from across the globe to improve their GRC processes and help them to achieve their strategic goals and objectives.

We thrive on watching our clients achieve results, discover processes efficiencies, and mitigate risk to ensure long-term resilience.



Our happy clients include:



Customers tell us they love using Riskconnect software solutions because they are easy to use and intuitive, and they truly help them to be better organisations

WHAT DO OUR CLIENTS THINK OF THE RISKCONNECT PLATFORM?



“Riskconnect software has provided us an opportunity to reduce staff overheads by automating reporting and reminders and reduce risk through a more robust system for managing risk, compliance, audit, and incident activities.”

Helen Flynn,
Head of Risk and Assurance at Tilt Renewables



“Riskconnect have delivered a fully configurable Enterprise Risk Management solution that’s simple and intuitive for both users and administrators, easily integrates with our existing systems and incident management needs, and supports our risk management framework direction and maturity aspirations.”

Patty Therrios,
Enterprise Risk Manager at Adelaide Airport

Organisations today need a next-generation GRC platform that can consolidate disparate processes, systems, and data sources into a single, holistic solution, delivering deep insight into their risk profile, compliance status, and overall performance.

Our modern GRC tool generates business intelligence enabling firms to mitigate risk, remain agile, achieve compliance, improve enterprise performance, and meet their strategic goals and objectives.



9.25

ABOUT RISKONNECT

Riskconnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real time to strategic and operational risks across the extended enterprise.

More than 2,700 customers across six continents partner with Riskconnect to gain previously unattainable insights that deliver better business outcomes. Riskconnect has more than 1,500 risk management experts in the Americas, Europe, and Asia-Pacific. To learn more, visit riskconnect.com.

INTEGRATED RISK MANAGEMENT SOLUTIONS:

INSURABLE RISK

- Risk Management Information System
- Claims Management
- Billing
- Policy Administration
- Health & Safety

ACTIVE RISK MANAGER

HEALTHCARE RISK & PATIENT SAFETY

BUSINESS CONTINUITY & RESILIENCE

- Business Continuity Management
- Operational Resilience
- Emergency Notifications
- Crisis Management
- Threat Intelligence

GOVERNANCE, RISK & COMPLIANCE

- Enterprise Risk Management
- Third-party Risk Management
- Environmental, Social & Governance
- Compliance
- Internal Audit
- Internal Controls Management
- Policy Management
- Project Risk Management
- IT Risk Management
- AI Governance
- Business Strategy

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