riskonnect
Integrated Risk Management Solutions™

Emergency Notification

Riskonnect's Emergency Notification software helps you disseminate timely and effective communications to protect your people and operations throughout the course of a crisis.

Reach the right people at the right time. Push tailored messages to geographic locations, facilities, teams, roles, and more.

Maintain communication no matter what. Access a backup channel if your primary communication channels are disrupted during an emergency or corrupted in a cyber event.

Reduce the administrative burden. Centralize readiness and response activities in one platform.
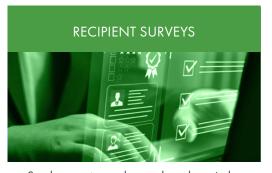
Product Highlights

MOBILE EMERGENCY COMMUNICATIONS

Draft and send new messages, view sent messages, and track delivery and response status from anywhere.

MULTICHANNEL COMMUNICATIONS

Deliver communications via voice, email, and SMS.

MESSAGE TEMPLATING

Save valuable time with communication holding statements and templated messaging.

RECIPIENT SURVEYS

Send survey to employees, launch reminder notifications, and summarize responses in reports.

Keep Everyone in the Loop

Can you reach the right people exactly when you need to? Riskonnect's Emergency Notification software helps you expertly communicate with your people, teams, and other stakeholders during a crisis or incident. Instantly notify plan owners and active responders when launching an incident.

- Send targeted notifications to the right people using contact tags that group your people by any criteria such as department or seniority.

- Record the status and safety of your employees with easy-to-use survey response features.

- Schedule notifications to ensure timely communication if you have people working in different parts of the world or want to deliver updates at a particular time inside or outside work hours.

Maintain the Flow of Information

Are you able to collaborate with ease and precision? Riskonnect's Emergency Notification software helps you spread responsibility among your crisis management team and put the right information at everyone's fingertips.Use prepopulated incident templates to pull key data and contacts directly into the incident launch screen.

- Decentralize the process of sending notifications by allowing plan owners or their designees to communicate directly with those named in a specific plan.

- Collaborate with team members by adding a conference bridge to your message using the native, internal conferencing platform – or enter the details of the external conferencing platform of your choice.

- Dynamically and automatically mirror contact information with IT and human resources systems to ensure contact information is accurate.

Understand the Effectiveness of Your Communications

Can you evaluate the success of your incident management program – and report the results to leadership? Riskonnect's Emergency Notification software offers helpful dashboards that provide detail on the success of your communications. Watch each team's response with visual tasks bars that clearly indicate recovery status and outstanding problems.

- Summarize delivery status and survey response details with the performance dashboard.

- Pinpoint which sending methods are most successful for reaching your audience.

- Resend survey notifications to recipients who have not yet replied to increase your response rate.

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Integrated Risk Management Solutions:

RISK MANAGEMENT INFORMATION SYSTEM

CLAIMS ADMINISTRATION

THIRD-PARTY RISK MANAGEMENT

ENTERPRISE RISK MANAGEMENT

INTERNAL AUDIT

POLICY MANAGEMENT

COMPLIANCE

PROJECT RISK MANAGEMENT

BUSINESS CONTINUITY & RESILIENCE

ENVIRONMENTAL, SOCIAL & GOVERNANCE

HEALTH & SAFETY

About Riskonnect

Riskonnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

More than 2,000 customers across six continents use our unique risk-correlation technology to gain previously unattainable insights that deliver better business outcomes. Riskonnect has more than 800 risk management experts in the Americas, Europe, and Asia. To learn more, visit riskonnect.com.

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