Riskonnect Patient Safety software tracks and manages the full event lifecycle so issues can be swiftly and effectively addressed.

Improve patient outcomes with precise, trustworthy data. Quickly and accurately get information to those who can investigate, evaluate, and take action to improve patient safety.

Prioritize actions to promote a risk-aware culture. Instantly notify relevant staff about high-risk deficiencies.

Maximize reimbursement rates and protect your reputation. Automate and streamline the audit process to ensure compliance and offer proof that the best care has been provided.

> *We wanted to improve the number of events reported in the system by 3% to 5% – but we actually have seen 10% to 12% increase. And in some cases, a 15% to 20% jump in the number of events reported using the Riskonnect system.*
>
> Maulik Thaker, *Executive Director,* LifeBridge Health

Product Highlights

AMBULATORY CARE EVENT REPORTING

Manage the end-to-end incident lifecycle for events involving patients, staff, and visitors.

LONG-TERM CARE EVENT REPORTING

Capture complete and accurate information on safety events, near misses, and unsafe conditions, and alert the right people so issues can be swiftly addressed.

ROUNDING

Create, organize, aggregate, and analyze rounds completed by staff – then integrate and correlate the results with data from other sources for a comprehensive, actionable view.

PREDICTIVE CATEGORY CLASSIFICATION

Reduce decision fatigue for nurses and speeds investigation time by automating the process of selecting the correct category of the incident event.

ADVERSE EVENT SEVERITY PREDICTION

Help triage and prioritize incident investigation by accurately forecasting severity of event at submission.

EVENT SUMMARIZATION

Improve user productivity by instantly summarizing key data points related to events with one click.

PATIENT EXPERIENCE

Capture compliments and complaints, visualize satisfaction metrics, and automatically send alerts to reduce the risk of adverse clinical outcomes, claims, and litigation.

PHARMACY SAFETY

Seamlessly connect your clinical data to corporate risk and compliance efforts to improve patient safety and satisfaction, while reducing claims, litigation, and regulatory compliance risks.

ROOT CAUSE ANALYSIS

Quickly identify underlying issues so measures can be taken to prevent future events.

EPIC & CERNER INTEGRATION

Enhance data integrity and ease of use with integration into EPIC and Cerner applications at a click of a button

CANDOR

Use the Communication and Optimal Resolution (CANDOR) process to respond in a timely fashion when unexpected events cause patient harm.

Protect Patients with a Faster Response

Still working with paper files, fragmented or single-point solutions? Riskonnect's Patient Safety software tracks and manages incidents, complaints and grievances, and follow-up actions to manage the full incident lifecycle from one place.

- Capture compliments and complaints with QR codes, hotlines, or clickable links to forms.

- Send notifications and task assignments automatically, plus reminders and escalations.

- Improve visibility into the audit status of accreditation, environment of care, infection control, hand hygiene, and more.

Enjoy Fast, Precise Incident Reporting

Are users frustrated by the complexity and time it takes to report an incident? Riskonnect's Patient Safety software is accessible and intuitive to use for fewer data errors and improved productivity.

- Simplify safety-event reporting with an icon-driven portal and survey-style questionnaires that show only relevant questions.

- Eliminate duplicate entry through automatic data validation.

- Reduce the risk of adverse clinical outcomes, claims, and litigation.

Find and Resolve Issues Before They Escalate

Are you drowning in data but starving for information? Riskonnect's Patient Safety software applies a standardized, data-driven process to root cause analysis for consistent results.

- Seamlessly integrates claim, incident, occurrence, and cause data for a singular view into events.

- Uses a fishbone diagram to explore the cause/effect relationships between the incident and various factors.

- Identifies and resolves issues in advance of accreditation reviews.

Integrated Risk Management Solutions:

INSURABLE RISK
- Risk Management Information System
- Claims Management
- Billing
- Policy Administration
- Health & Safety

ACTIVE RISK MANAGER

HEALTHCARE RISK & PATIENT SAFETY

GOVERNANCE, RISK & COMPLIANCE
- Enterprise Risk Management
- Third-party Risk Management
- Environmental, Social & Governance
- Compliance
- Internal Audit
- Internal Controls Management
- Policy Management
- Project Risk Management
- IT Risk Management
- AI Governance
- Business Strategy

BUSINESS CONTINUITY & RESILIENCE
- Business Continuity Management
- Operational Resilience
- Emergency Notifications
- Crisis Management
- Threat Intelligence

About Riskonnect

Riskonnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

More than 2,700 customers across six continents partner with Riskonnect to gain previously unattainable insights that deliver better business outcomes. Riskonnect has more than 1,500 risk management experts in the Americas, Europe, and Asia-Pacific. To learn more, visit riskonnect.com.

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