

## AMBULATORY CARE EVENT REPORTING

### DO YOU HAVE WHAT YOU NEED TO RESPOND QUICKLY – AND WITH IMPACT – TO EVERY SAFETY EVENT?

Making event reporting easy is a critical part of improving the safety of patients, staff, and visitors. After all, you can only fix what you know about. But collecting event details is only half the battle. For this information to truly make a difference, you must be able to translate the data into a plan of action.

### ONE SOURCE FOR ALL PATIENT, STAFF, AND VISITOR SAFETY EVENTS

Riskconnect's Ambulatory Care Event Reporting software manages the end-to-end incident lifecycle for events involving patients, staff, and visitors. The easy-to-use software uses intuitive, accessible forms to capture complete and accurate information about safety events, near misses, and unsafe conditions. It automatically alerts the right people and facilitates collaboration across departments and roles so issues can be swiftly addressed.



**Improve the reporting rate of events with intuitive forms and an icon-driven portal.**



**Easily communicate among staff, safety, quality, risk management, and compliance.**



**Speed response for better outcomes.**

# AMBULATORY CARE EVENT REPORTING FOR HEALTHCARE ORGANIZATIONS

## INCREASES EVENT-REPORTING RATES

- Simplifies safety-event reporting with an icon-driven portal, survey-style questionnaires, and dictation capabilities.
- Accommodates anonymous reporting, identified reporting, or a combination of both.
- Improves accuracy and eliminates duplicate entry through automatic data validation.

## IMPROVES EFFICIENCY

- Streamlines and automates workflows specific to ambulatory care facilities.
- Automatically sends notifications and task assignments, plus reminders and escalation.
- Attaches images and important documentation directly to the event record.

## FACILITATES ACTION

- Offers customizable templates and dashboards to make data understandable and actionable.
- Helps staff feel more engaged by closing the feedback loop.
- Seamlessly integrates with Peer Review, Claims Administration, Root Cause Analysis, and other Riskonnect software to manage the complete incident lifecycle.



## HEALTHCARE INTEGRATED RISK MANAGEMENT:

RISK & INSURANCE

PATIENT SAFETY

PROVIDER QUALITY  
MANAGEMENT

COMPLIANCE

ENTERPRISE RISK  
MANAGEMENT

THIRD-PARTY RISK  
MANAGEMENT

## ABOUT RISKONNECT

Riskonnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

More than 900 customers across six continents use our unique risk-correlation technology to gain previously unattainable insights that deliver better business outcomes.

## CONTACT

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