

Kohler Co.

Tori Reich, systems analyst with Kohler, explains how Riskconnect is helping this global manufacturer, best known for its plumbing products, gain an unobstructed view of insurable risk to understand its total cost of risk.



CHALLENGE

"What brought us to Riskconnect was the need to do more than just manage claims. We needed to bring in all the pieces of the puzzle to give us a holistic view of risk – that being our properties, our property renewals, our policies, our incidents and intake portal."

"It's important to us to get that holistic view of risk because we want to understand our total cost of risk."



SOLUTION

"Through Riskconnect and being able to work towards viewing our total cost of risk, we are now able to be a lot more transparent with our businesses and helping them understand their piece within that total cost."

"We report total customers back to the business, and then they use that for justification for the spend. We have details behind it that we can share with them. We can get as granular as they want to understand what products are involved or if there are any red flags. They can also use it for budgeting for the next year and potentially beyond."



RESULT

"Riskconnect has helped us bring all of the pieces of the puzzle together to give us that holistic view of risk. And we are closer than we have ever been before to understanding our total cost of risk and what that all entails."

"Riskconnect has been very well received. Everybody enjoys having all of their data in one system and being able to reap the rewards from that in terms of reporting and dashboards and seeing the output of what they're doing."

[WATCH THE VIDEO](#)

ORGANIZATION OVERVIEW

- Manufacturing industry
- \$10+ billion in revenue
- 40,000+ employees
- Headquartered in Kohler, Wisc.

RISKCONNECT SOLUTION

- RMIS

What she likes best ...

ABOUT THE SOFTWARE:



"My favorite capability of Riskonnect is reporting and dashboards. I love data, and I love being able to visualize it and create things that we've never been able to create before."



ABOUT RISKONNECT:



"An unexpected benefit from bringing all this together, I wouldn't say is from a product standpoint, but a people standpoint. The people behind Riskonnect are the ones that truly make things happen. They're there to support you, and they want you to succeed. It's much different than any other software vendor I've ever worked with. We've built a great partnership."



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ABOUT RISKONNECT

Riskonnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real time to strategic and operational risks across the extended enterprise.

More than 2,700 customers across six continents partner with Riskonnect to gain previously unattainable insights that deliver better business outcomes. Riskonnect has more than 1,500 risk management experts in the Americas, Europe, and Asia-Pacific. To learn more, visit riskonnect.com.



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INTEGRATED RISK MANAGEMENT SOLUTIONS:

INSURABLE RISK

- Risk Management Information System
- Claims Management
- Billing
- Policy Administration
- Health & Safety

ACTIVE RISK MANAGER

HEALTHCARE RISK & PATIENT SAFETY

BUSINESS CONTINUITY & RESILIENCE

- Business Continuity Management
- Operational Resilience
- Emergency Notifications
- Crisis Management
- Threat Intelligence

GOVERNANCE, RISK & COMPLIANCE

- Enterprise Risk Management
- Third-party Risk Management
- Environmental, Social & Governance
- Compliance
- Internal Audit
- Internal Controls Management
- Policy Management
- Project Risk Management
- IT Risk Management
- AI Governance
- Business Strategy