

The Business Continuity Operating System Model

The **Business Continuity Operating System Model** is a systematic process to address challenges in seven key areas. Together with Riskconnect’s expert consultants, the BCOS model provides strategic guidance and hands-on support to build a program that’s effective, sustainable, and rewarding for your team – and that will help your organization thrive.



Build a high-performance business continuity program. Craft a program aligned with your organization’s needs and supported by your executives.

Solve the issues getting in your way. Discover where your program needs improvement by comparing it to the seven core components of a successful business continuity and resilience program.

Get leadership buy-in. Communicate effectively with the C-suite to strengthen organizational resilience and elevate your standing.



Set a Solid Foundation

How do you move forward if you aren't sure where to start? Riskconnect consultants use the Business Continuity Operating System model to set clear expectations with your leadership, so everyone agrees on what resilience means to your organization.

- Define the level of resilience needed to protect your critical assets, people, and operations.
- Identify severe, yet plausible, scenarios that could disrupt your business or the market.
- Identify the roles, competencies, and people you need to succeed.
- Develop a multiyear roadmap to establish milestones for reaching resilience maturity.

Identify Metrics that Drive Action

How well does your business continuity program work? Riskconnect's Business Continuity Operating System model helps you determine meaningful metrics to gauge the performance of the program.

- Build a scorecard that accurately reflects your program's performance and answers the most important questions posed by your leaders and customers.
- Go beyond the number of plans reviewed or exercises conducted to track critical metrics that indicate whether you're on track to your meet your goals.
- Engage your colleagues and partners in the process by measuring what matters most.

Continuously Improve the Program

Are you struggling to get your resilience program to the next level? Riskconnect's Business Continuity Operating System model helps you routinely feed learnings back into the model for continuous improvement.

- Establish process and procedures for recurring program reviews.
- Identify issues that need further attention.
- Use realistic scenarios to test the effectiveness of your program in advance.
- Hold regular, structured meetings to set and review short-, medium-, and long-term goals.



Integrated Risk Management Solutions:

RISK MANAGEMENT
INFORMATION SYSTEM

CLAIMS MANAGEMENT

BILLING

POLICY ADMINISTRATION

HEALTH & SAFETY

THIRD-PARTY RISK MANAGEMENT

ENTERPRISE RISK MANAGEMENT

INTERNAL AUDIT

INTERNAL CONTROLS MANAGEMENT

POLICY MANAGEMENT

COMPLIANCE

PROJECT RISK MANAGEMENT

TECHNOLOGY RISK MANAGEMENT

BUSINESS CONTINUITY & RESILIENCE

ENVIRONMENTAL, SOCIAL &
GOVERNANCE

ACTIVE RISK MANAGER

HEALTHCARE RISK & PATIENT SAFETY

About Riskconnect

Riskconnect is the leading integrated risk management software solution provider. Our technology empowers organizations with the ability to anticipate, manage, and respond in real-time to strategic and operational risks across the extended enterprise.

More than 2,500 customers across six continents use our unique risk-correlation technology to gain previously unattainable insights that deliver better business outcomes. Riskconnect has more than 1,000 risk management experts in the Americas, Europe, and Asia. To learn more, visit riskconnect.com.

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