riskonnect.

ISSUE

Improving Fleet Safety

Vehicle collisions – and associated costs – are rising at alarming rates. Carriers are scrutinizing their fleet safety exposures, leaving companies with fewer options and higher premiums for insuring fleets.

Relying on police reports of accidents to adjudicate claims can lead to missing information – like weather conditions – that make it difficult to determine responsibility. Tracking that information down takes time and resources. And it's harder to prevent future accidents.

RISKONNECT IS TRUSTED BY:

5 of the 10 largest transportation companies

63 transportation companies

SOLUTION

Riskonnect Claims Administration Software

Transportation and logistics companies turn to Riskonnect's Claims Administration software to improve fleet safety and lower costs by identifying risks early enough to take action.

One large truckload carrier company organization used Riskonnect to bring accident investigations in house. All incident information is entered into the system via a phone or tablet right from the scene when details – such as weather, lighting, traffic, and road hazards — are still fresh. Easy-to-complete forms with auto-filled fields ensure that nothing is missed or entered incorrectly. The software also incorporates location data from the truck's GPS device, as well as from Google Maps and Google Earth, for a complete picture of the situation.

The company also added fully automated task-management capabilities to guide claims adjusters through a standardized list of actions to complete on every claim. From there, adjusters take the lead to wrap up any loose ends, address any specific challenges related to that claim, and get the claim to close.

WHAT YOU CAN EXPECT

Riskonnect can help you significantly reduce the time it takes to close claims, improve fleet safety – and dramatically cut costs.

- Respond quickly, collaborate easily, make better decisions, and seamlessly share information between risk, safety, and claims professionals.

- Record important details directly into the system right from the scene with mobile technology.

- Automate routine tasks to increase efficiency, closing ratios, and claim performance outcomes.

- Expedite the claims process to percolate critical things to the top so they can be promptly dealt with.

- Correctly apportion responsibility for accidents and improve training and keep drivers safer.

- Improve insurance reporting to help drive down claims costs.

Why Transportation Organizations Choose Riskonnect:
What Our Customers Say

> " The fully automated task platform for our claims adjusters ... has really helped us be more efficient, increase our closing ratios, and increase our claim performance outcomes.
>
> — Enterprise risk manager, logistics company

> " *We're able to see exactly what the field is doing ... to help train our drivers and our employees. We can see where all of our accidents and claims are coming from and the financial state – like what kind of accidents are costing us the most.* **Taking away all the manual work that we were doing gives us more time to work our claims and get them closed sooner.**
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> — Claims administrator, freight line